Smart TV Box

Smart TV Box User Manual

Thank you for purchasing the Smart TV Box

Please read this manual thoroughly before using the unit. By following the instructions in this manual,Smart TV Box will bring you ultimate video/audio enjoyment with your TV.

Please retain this manual for future reference.

Disclaimer:

Wise is a third party software application offered by Nology Distribution (Pty) Ltd solely for convenience or for educational/ informational purposes to its users. Neither Nology Distribution (Pty) Ltd nor our supplier endorse, guarantee, or support this application. Nology Distribution (Pty) Ltd and/or our supplier shall not be responsible or liable for any loss or damage caused by use of or reliance upon facts, material or information obtained through the use of the third party website or application or for any loss or damage caused by use of a thirty party application. Any opinions or recommendations expressed on any third party website or within any third party application are solely those of the independent providers and are not the opinions, recommendations or necessarily the views of Nology Distribution (Pty) Ltd or our supplier.

Safety Information

1. Do not use this unit near water or moisture.
2. This product is NOT weatherproof.
3. Clean only with a dry lint-free cloth.
   Unplug this product before cleaning.
   Do not use any chemicals or cleaners.
4. Do not install or use near any open flame or heat sources, such as radiators, heat registers, stoves, grills, or other devices that produce heat.
5. Do not expose to direct sunlight.
6. Unplug this unit during lightning storms or when unused for long periods of time.
7. Only use attachments/ accessories specified by the manufacturer.

Important Safety Instructions

1. Read and Keep this manual
2. Refer all servicing to qualified service personnel.
3. When service is required
   Unplug the device from the wall outlet and refer servicing to qualified service personnel under the following conditions：
   （1）When the power-supply cord or plug is damaged.
   （2）If liquid has been spilled, or objects have fallen into the device.
   （3）If the device has been exposed to rain or water.
   （4）If the device does not operate normally by following the operating instructions. Adjust controls only by following the operating instructions as improper adjustments of other controls may result in damage.

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Precautions

Care: Occasionally you should dust the unit all over with a soft cloth. For stubborn stains, use a soft cloth dampened with a weak solution of mild detergent and water. Dry the unit immediately afterwards with a clean cloth. Do not use abrasive cloths, thinners, alcohol, or other chemical solvents, because they may damage the finish.

*Never touch this unit with wet hands:
Never handle this unit or its power cord while your hands are wet or damp. If water or any other liquid gets inside this unit, have it checked by your dealer.

*Power:
Before plugging in the unit for the first time, read the following section carefully. AC outlet voltages vary from country to country. Make sure that the voltage in your area meets the voltage requirements printed on the unit's rear panel.
(AC input: 100-240V, 50Hz/60Hz, DC output: 12V, 1.5A).

Certification

Warranty

Smart TV Box comes with 2 year limited warranty.
Please contact your dealer for details in case of warranty claims.
The warranty will void in the case that the defect has been caused by misuse, neglect, improper installation, repair, alteration or accident.
Manufacturer bears no responsibility for failure or defect caused by any third party product or components whether authorized or not.

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Chapter 1 Product Specification

1.1 System Key Features

- Support video formats include H.264, VC-1, MKV, Real Video, WMA, VP6, MPEG-1/2/4, DivX4/5/6, Sorenson, and Motion JPEG.
- For image files, it can decode various formats as JPEG, BMP, GIF, PNG, and RAW without size limitation.
- Support audio processing on MP3, WAV, WMV, AAC, OGG Vorbis, PCM, AC-3, Real Audio.
- Android 2.3 built in.
- CPU: 1Ghz
- Flash: 4G
- DDR2: 512 MB
- Supports Flash Player10.2
- Provide web browser function.
- System supports both SD/SDHC interfaces.
- USB HOST- Connection USB mass storage device
- HDMI-HDMI high definition port
- Network -RJ45 port,100/1G
- Built in WiFi solution
- Page up, page down, and search functions on file list screen
- Widget function
- 1080P output -Full HD 1080P (1920x1080) decoder output.
- Full browser support, webmail, stock info, weather info , and so on
- Various useful web link
- Wireless 2.4G gyro mouse & keyboard support / Keyboard with IR function only

1.2 System Specification

I/O Interfaces:

- One HDMI 1.3b output connector.
- THREE USB 2.0 host connectors.
- One composite connector.
- One component connector.
- Remote control receiver.
- 12V power adaptor connector.
- One memory card socket for SD/SDHC.
- One SPDIF out connector.
- One Ethernet RJ45 connector.

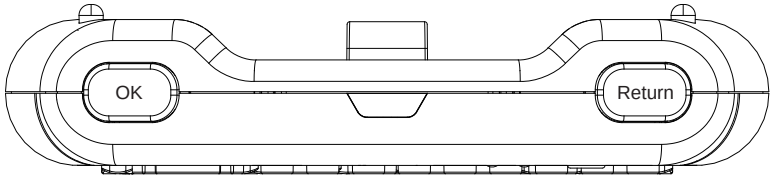
1.3 Package Contents:

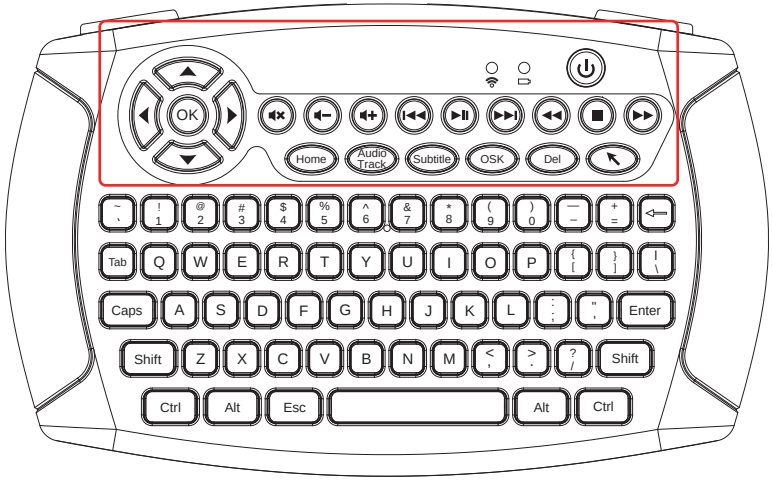
- 1* Cideko Smart TV Box (AB03B)
- 1* Air Keyboard (AK03) with USB Adapter
- 1* Power Adapter
- 1* Quick Start Guide
- 1* RCA Cable (3.5mm to RCA)
- 2* AA Batteries
- 1* Adjusting Display Guide
- 1* SD Card

Chapter 2 Remote Control

2.1. Air Keyboard AK03

Compact keyboard with gyro mouse and right/left clicks function.





Note: 1.You need to plug the receiver dongle into Smart TV Box USB ports.
2. “Caps” Key has no function when you use AK03 with AB03b, as this is the Android system default. You have to type “shift + letter or shift twice” for capital letter.

OK	OK /Enter /Confirm / mouse left click
▲	Arrow button for up
▼	Arrow button for down
▶	Arrow button for right
◀	Arrow button for left
Home	Return to Home page
Audio Track	Audio Track
Subtitle	Subtitle
OSK	Call out functional bar
Del	Delete
↖	Enable/Disable mouse function

⏻	Power on/off
Return	Return to previous activity / mouse right click
⏮	Previous ; Webpage Zoom out
⏯	Play & Pause
⏭	Next ; Webpage Zoom in
◀◀	Reverse
■	Stop
▶▶	Fast forward
🔉	Volume down
🔇	Mute
🔊	Volume up

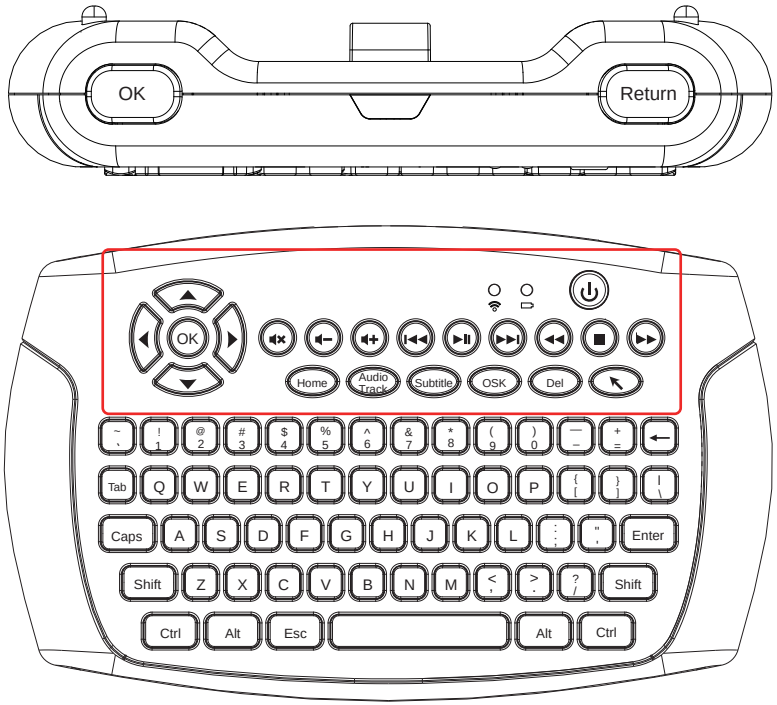
Flash light: means connecting

No Light: means Full battery
Red Light: change battery

When browsing Internet, you can press and hold the mouse left click to scroll on the web page as if using your finger to slide on a touch screen. Release the mouse left click to stop scrolling.

2.2. IR Keyboard, AK07 / IR function

Remote controller buttons are defined as below picture.



These keys are quick access keys for the box via IR solution.You need to aim AK07 at IR receiver.

Note: 1.You need to plug the receiver dongle into Smart TV Box USB ports.
2. “Caps” Key has no function when you use AK07 with AB03b, as this is the Android system default. You have to type “shift + letter or shift twice” for capital letter.

OK	OK /Enter /Confirm
▲	Arrow button for up
▼	Arrow button for down
▶	Arrow button for right
◀	Arrow button for left
Home	Return to Home page
Audio Track	Audio Track
Subtitle	Subtitle
OSK	Call out functional bar
Del	Delete
↖	No function with this version

⏻	Power on/off
Return	Return to previous activity
⏮	Previous ; Webpage Zoom out
⏯	Play & Pause
⏭	Next ; Webpage Zoom in
◀◀	Reverse
■	Stop
▶▶	Fast forward
🔉	Volume down
🔇	Mute
🔊	Volume up

Flash light: means connecting

No Light: means Full battery
Red Light: change battery

When you need to type characters, press “OK / Enter” on IR Keyboard in the text entry area to call virtual keyboard. Press “Esc” on IR Keyboard to cancel virtual keyboard.

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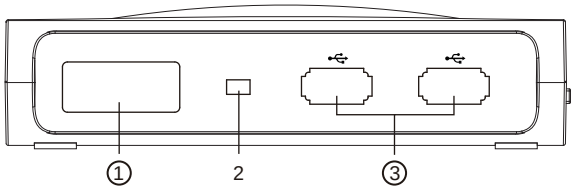
Chapter 3 Start Up

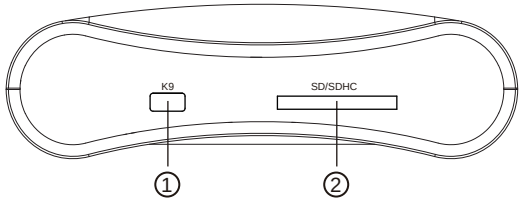
3.1 Connections

1. Front Side



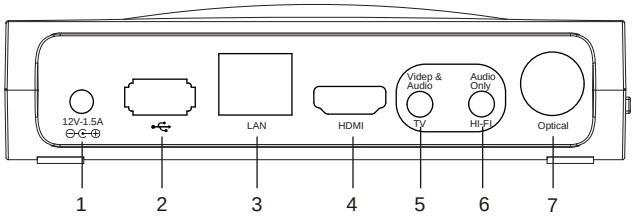
1. IR Receiver
2. Power Indicator
3. USB port x 2

2. Left Side



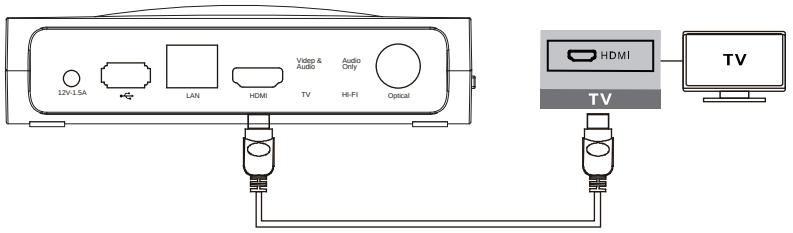
1. K9: Please refer to the last page, trouble shooting
2. SD / SDHC card reader

3. Back Side

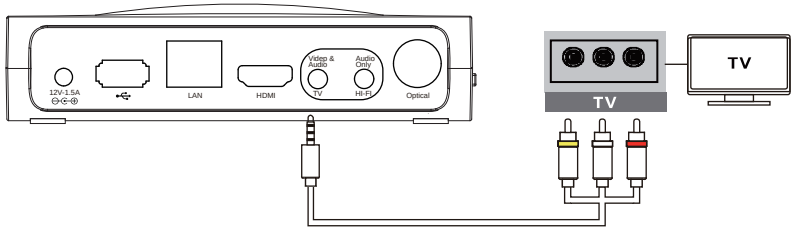


1. Power Jack
2. USB port
3. RJ 45

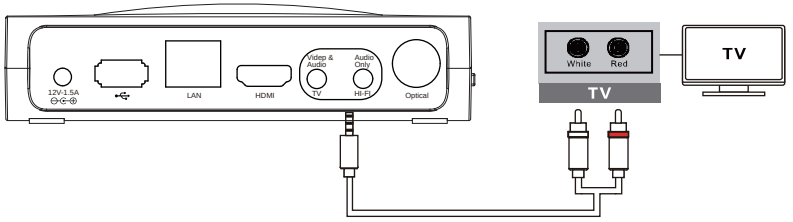
4. HDMI out (HDMI cable required)



5. Component (RCA) out (convertor required)



6. Audio out (convertor required)



7. Optical digital audio output

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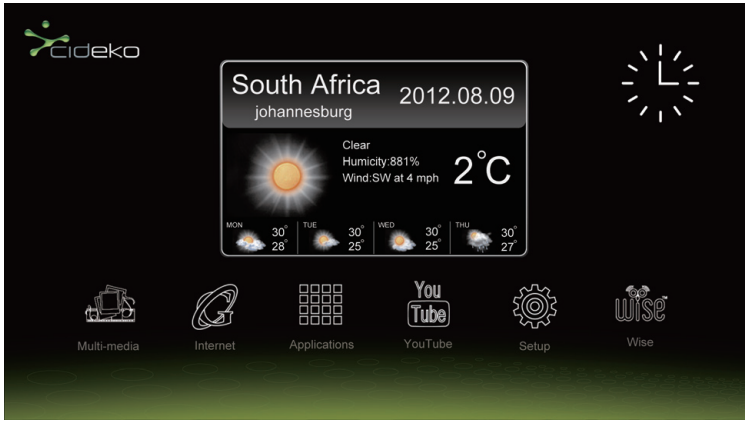
3.2 Plug in the power supply, you will see the Cideko logo.
After connecting power supply the first time, Smart TV Box will turn on automatically.

3.3 Later, you will see this Main Menu. It takes about 50 seconds to boot up successfully.
After WiFi / Ethernet is connected, this Main Menu will show weather Information.



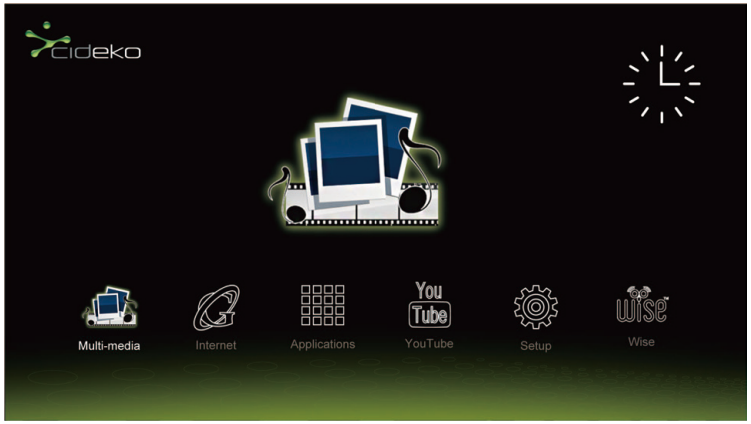
3.4 Insert pen drive or memory card, then it will show “New device is detected”.

3.5 You can press ⏻ button on remote controller to shut down power of Smart TV Box anytime, and press again to power on.

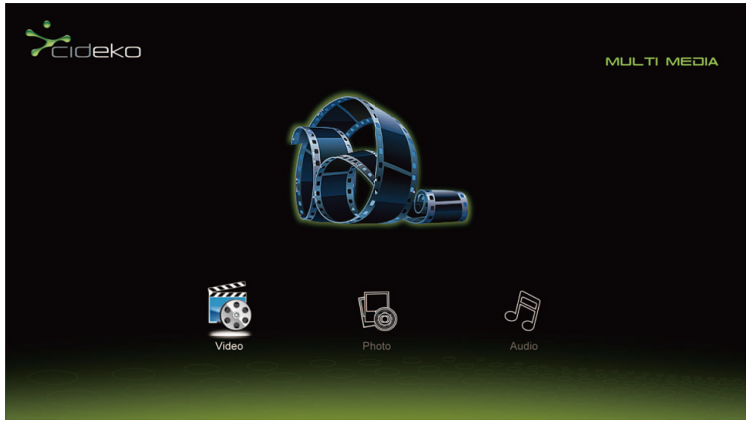
Disclaimer: The weather information is extracted from the third party website. We do not endorse or guarantee the products, information or recommendations provided by the linked website nor do we liable for any products, services, or content advertised on the linked website.

Chapter 4 Video Player

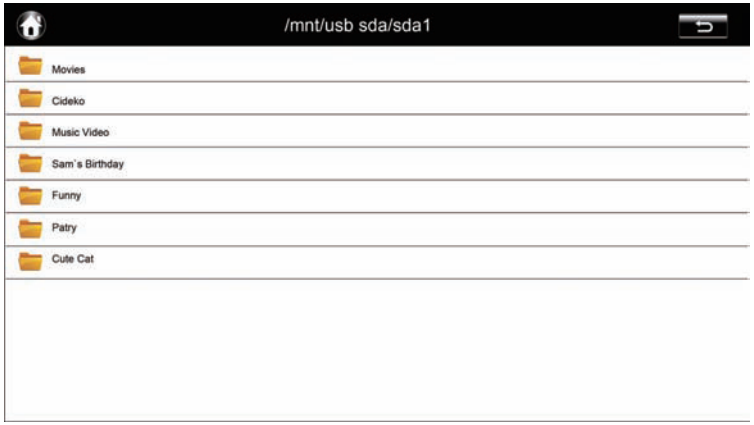
4.1 Press remote controller Home button to return to main menu and select “ Multi Media” icon.



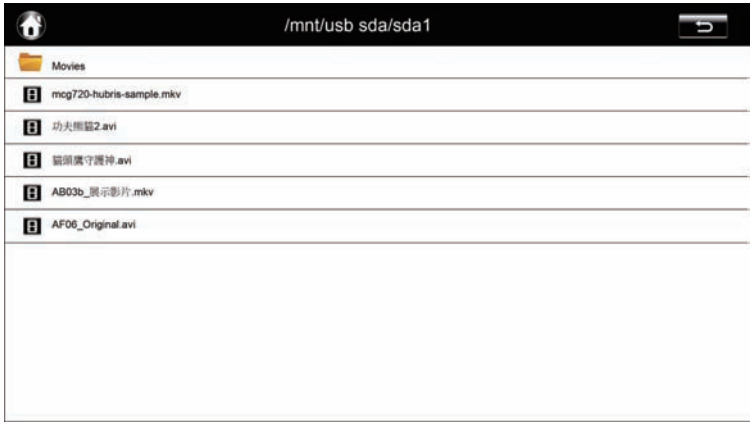
4.2 Select “Video” icon and select video source which you would like to play.



4.3 For example, files will be presented by folder list. Press “ ◀ ” and highlight the folder.



4.4 Press “ ENTER / OK ” to go into the folder and select the movie desired.



4.5 Use direction keys to select video and press “ ENTER ” button to start playing the video. Or you can also move the remote controller (AK03) and click mouse left click to start playing.

4.6 Press to pause the playing.

4.7 Press or to fast forward or rewind.

4.8 Press to mute.

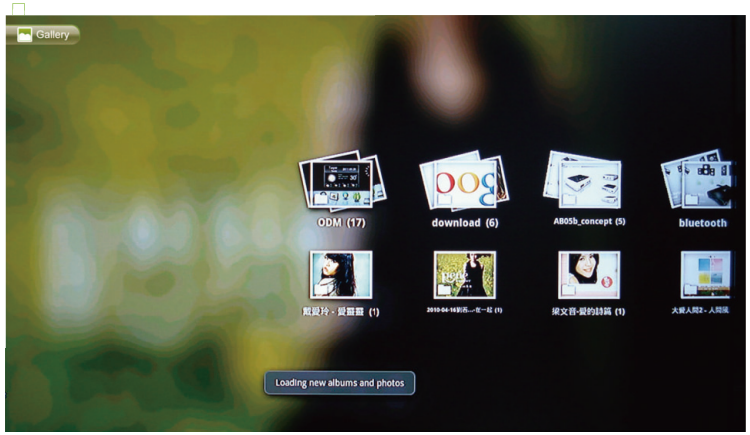
4.9 Press or to turn the volume up or down.

4.10 Press to stop the video playing and press Home to go back to main menu.

Chapter 5 Photo Viewer

5.1 Press remote controller Home button to return to main menu and select “Photo” icon.

5.2 Files will be presented by folder list. Press “ ENTER / OK ” to go into the folder.



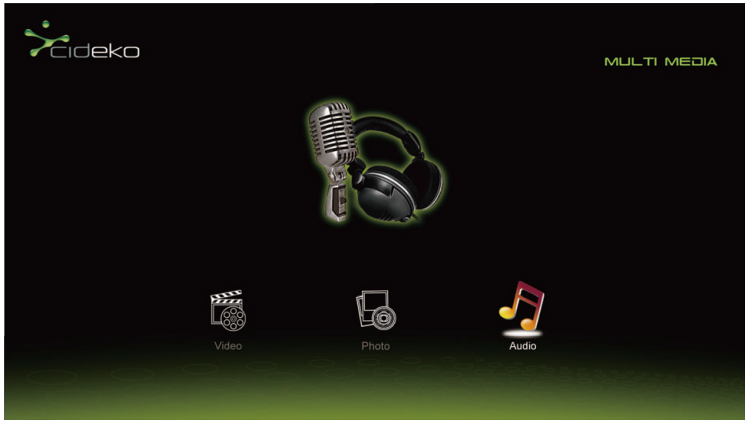
5.3 Use direction keys to select photo and press “ ENTER ” button to start playing the photo. Or you can also move the remote controller (AK03) and click mouse left click to start playing.

5.5 Press button to move to the next photo or go back to previous photo.

5.6 Press to stop viewing photo and press Home to go back to main menu.

Chapter 6 Music Player

6.1 Press remote controller Home button to return to main menu and select “Multi Media” icon. Then, press “ Audio” icon.



6.2 Please select audio source which you would like to play.

6.3 There are 5 functions that you can select. They are “Artists”, “Albums”, “Songs”, “Playlists”, and “Now Playing’. The “Songs” function shows the files by folder. And the “Playlists” function can show the files you listened recently.

Press “ ◀ ” and highlight the folder.

6.4 Select one function, for example, “Songs” folder and press “ ENTER / OK ” to start the next step.

6.5 Use direction keys

(AK07) or move the remote controller (AK03) to select song and press“ ENTER / OK ” (mouse left click) button to start playing the music.

6.6 When in audio playing screen, press

to call out function bar, to select “Play all”, “Library” or “Shuffle all”.

6.7 Press to mute.

6.8 Press or to turn the volume up and down.

6.9 Press to go back to main menu.

Chapter 7. Internet Browser

To use the Internet connection function, your Ethernet cable or WiFi must be connected to an AP Router first.

7.1 Press remote controller button to return to main menu and select “Internet” icon.

7.2 If internet is available, the browser will connect to homepage, default is Google Search.

7.2a Use direction keys (AK07)or move the cursor (AK03) to select “searching bar” and press “mouse left click / ENTER / OK” button to call virtual keyboard.

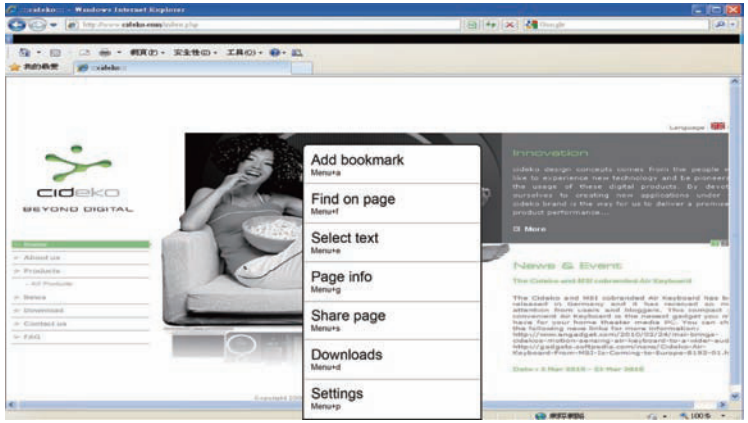
7.2b Press “ ESC ” button to quit the virtual keyboard.

7.3 Press remote controller “ Return ” button to return to search menu and press “ OSK ” to call tool bar.

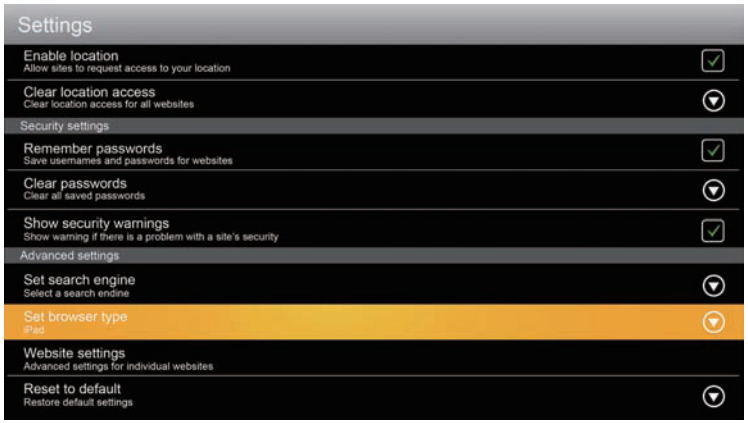
There are few sections, “Bookmark”, “Refresh”, “Forward”, “Add bookmark”, “Find on page”, and “More”.

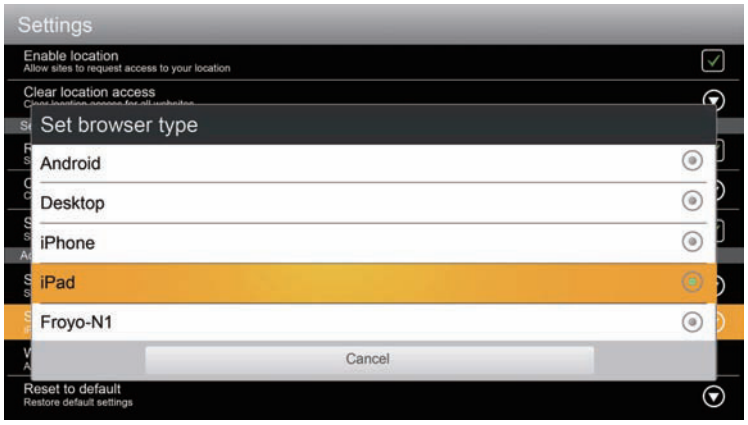
7.4 Select “Bookmarks” to call the bookmarks. User can also select “Most visited” to show the bookmarks that you usually visit or “History” to show the bookmarks that you visited recently.

7.5 Select “New Window” to open new browser page..
7.6 Select “Add Bookmarks” to add the websites most viewed.
7.7 Select “Windows” to see all browser pages you opened.
7.8 Select “Refresh” to refresh current page.
7.9 Select “Forward” to next page.
7.10 Select “More” to select more functions.
7.10.a Select ”Settings” to set browser type.

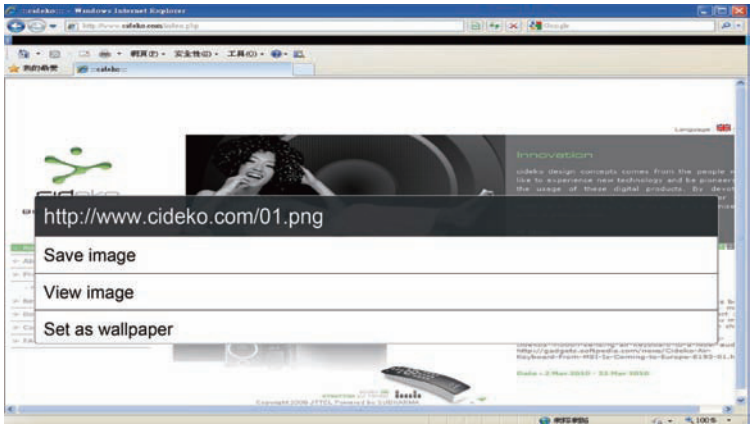


7.10.b Choose browser type you need.
1.Android 2.Desktop 3.iPhone 4.iPad 5.Froyo-N1

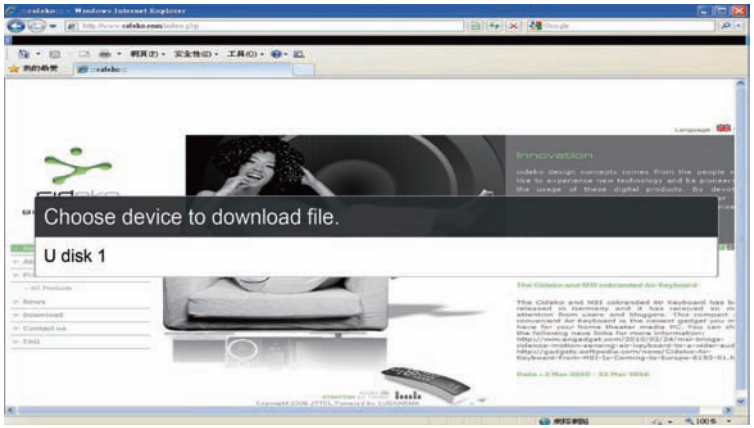




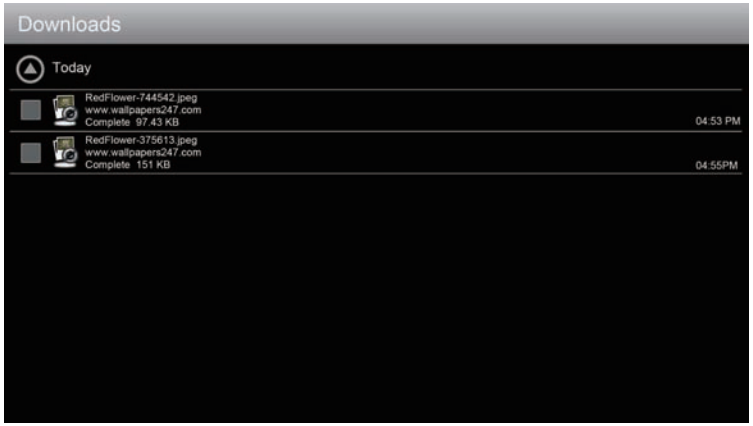
7.11 Download films / pictures.
7.11.a Choose the photo you need, press and hold down OK / left mouse it will show the options you can do.



7.11.b Select “save image” to save the photo.
7.11.c Choose device to download files.



7.11.d You could check the downloaded file from “Downloads”, (refer to 9.6.)

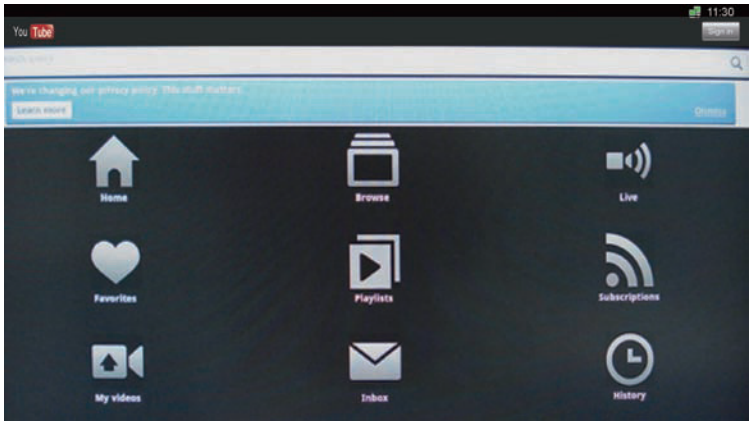


Chapter 8 YouTube function

8.1. Press remote controller Home button to return to main menu and select “YouTube” icon.

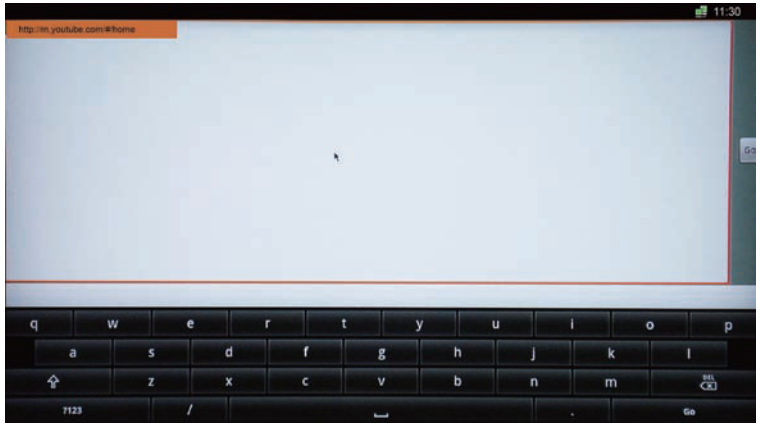
8.2. Picture shows as below. You can choose videos to watch.

8.3 Press top right corner “ ” , and you will see following picture.



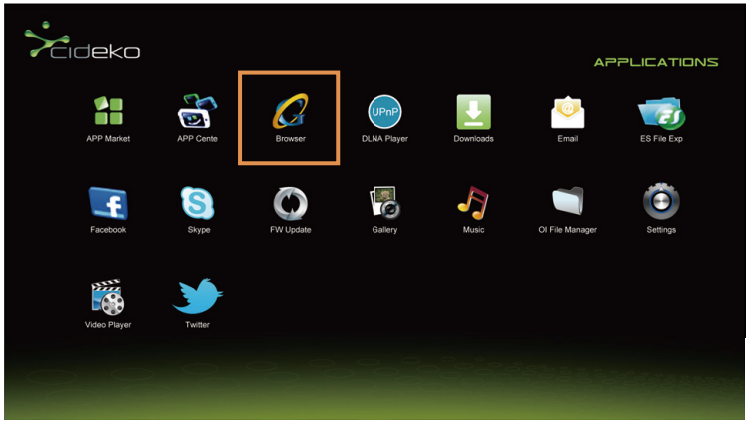
8.4 Press top right corner “ ”, and you can search videos on Youtube.

8.5 Please press your keyboard directly, and then you can go to whatever website you would like to visit.



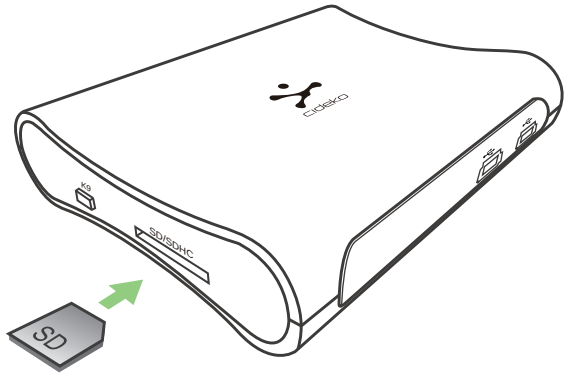
Chapter 9 Applications

9.1. Applications

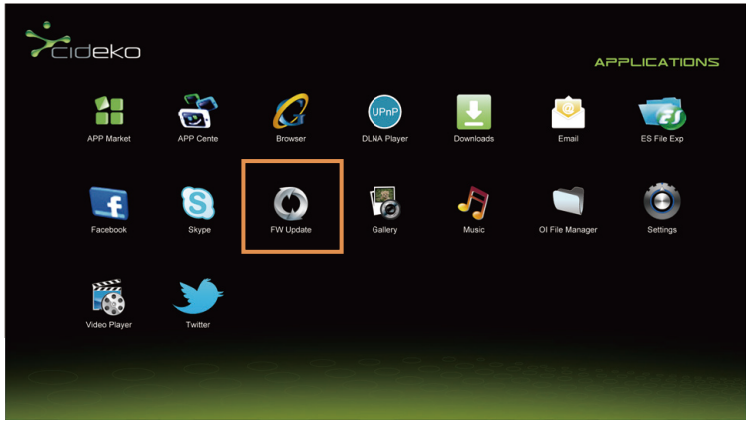


9.2 Firmware Upgrade

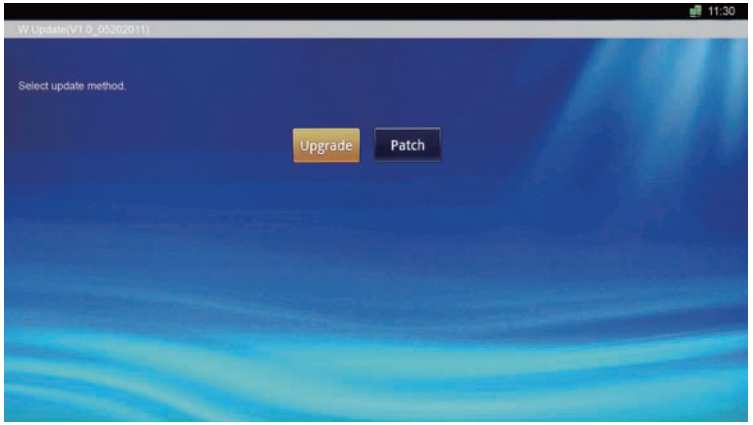
Before updting, please make sure to save the file to SD card, and plug into slot.



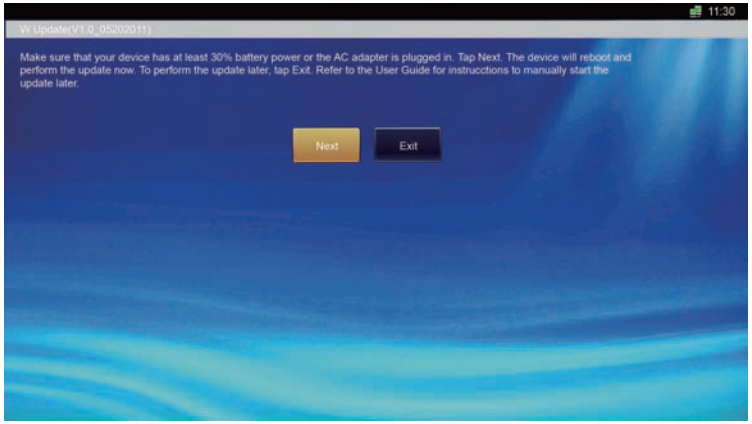
9.2.a. Select “Firmware” under Application to update.



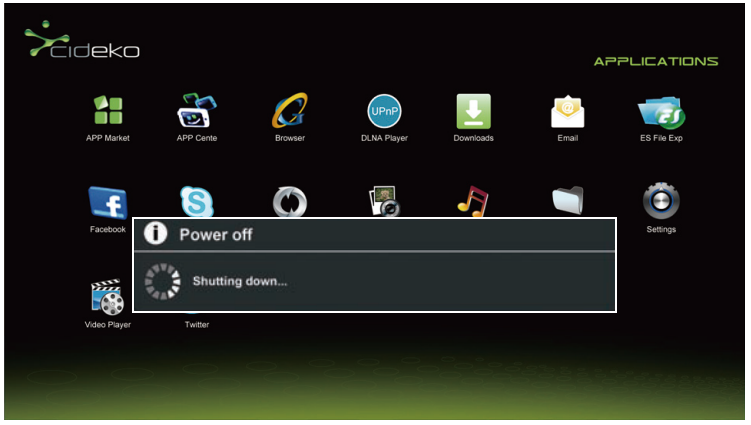
9.2.b. Select “update method” to choose Firmware.
9.2.c. Select “Upgrade” to start updating Firmware.



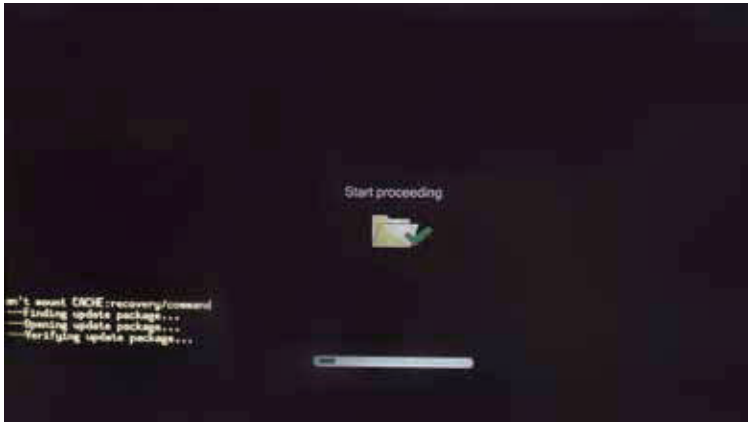
9.2.d. Select “Next” to continue firmware update.


11:30
Make sure that your device has at least 30% battery power or the AC adapter is plugged in. Tap Next. The device will reboot and perform the update now. To perform the update later, tap Exit. Refer to the User Guide for instructions to manually start the update later.
Next
Exit

9.2.e. It will show Power off and continue to update.



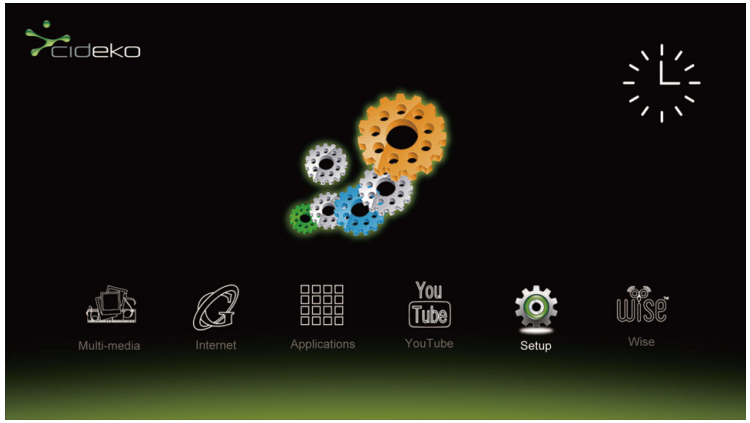
9.2.f. It will start proceeding and reboot the box.



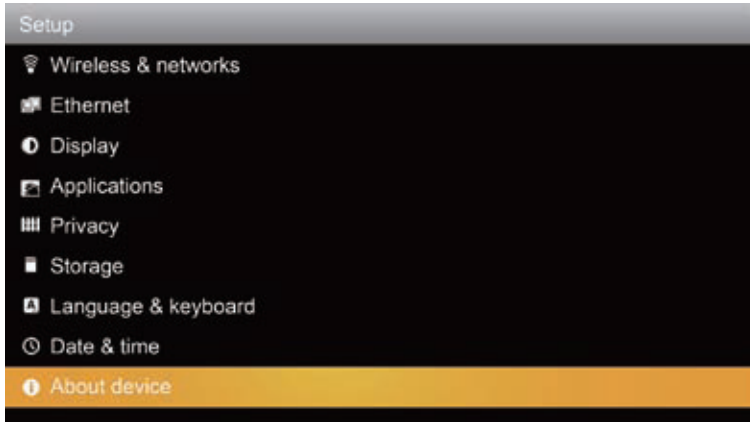
Note : Before you execute the “firmware upgrade” function, you must put the firmware you want to upgrade into the USB drive. Then the USB drive into the Smart TV Box USB port.

9.2.g. System reboot

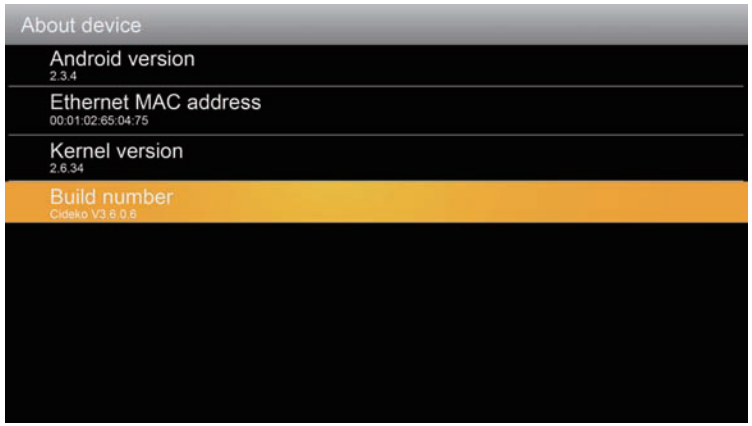
9.2.h. System return to settings.



9.2.i. Check updated firmware information.
Enter “About device”.

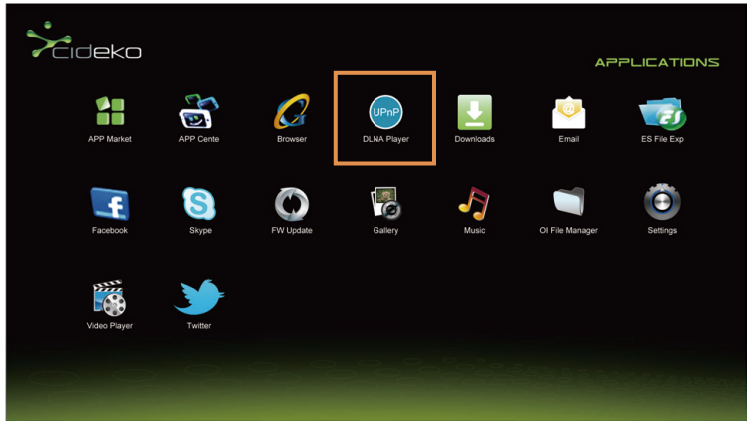


Check “Build number”.

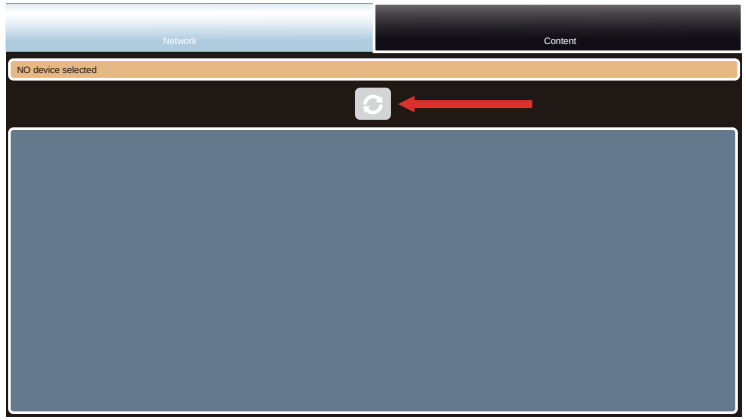


9.3. DLNA Player

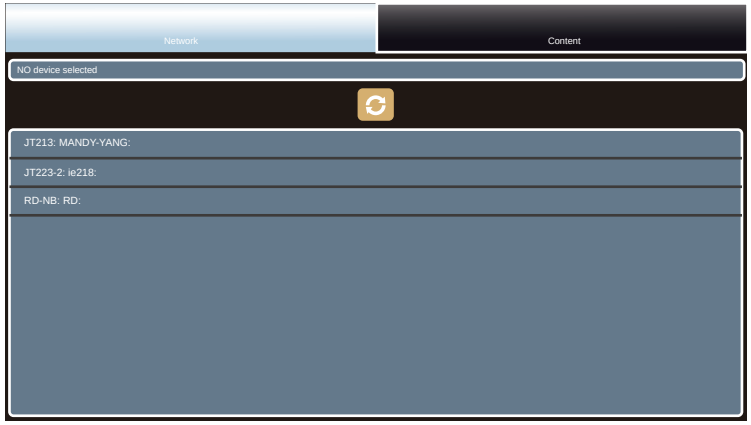
9.3.a. Enter the DLNA menu.



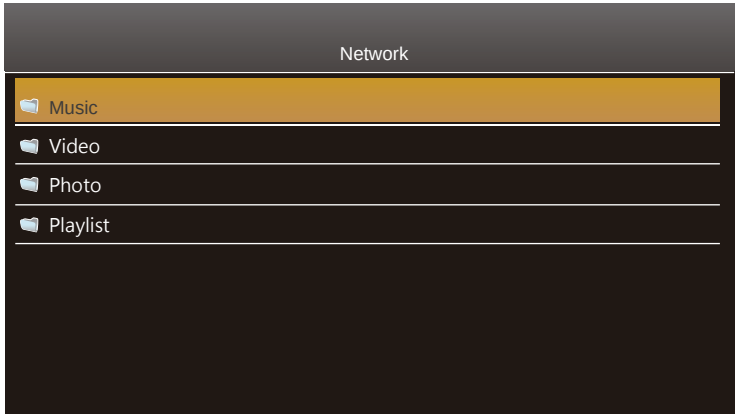
9.3.b. Select Network and click the Refresh button to refresh your network list.



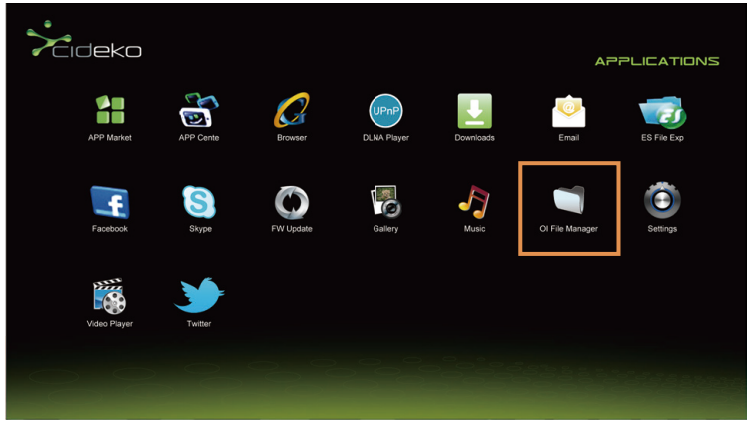
9.3.c. Select the server which you would like to connect.



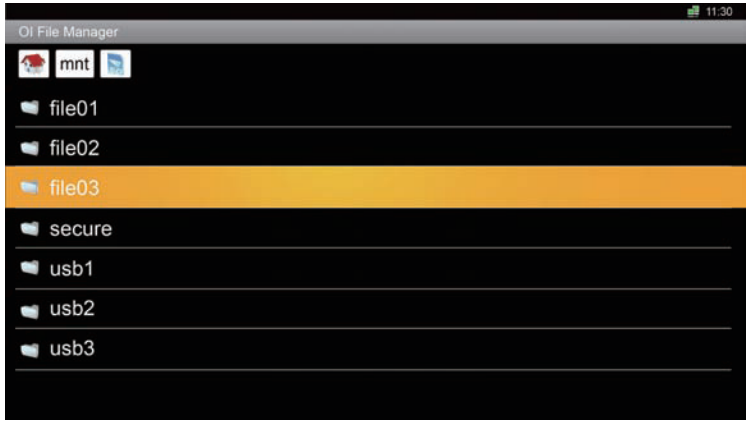
9.3.d Move to Content menu. Select the folder you want to play.



9.4. OI File Manager



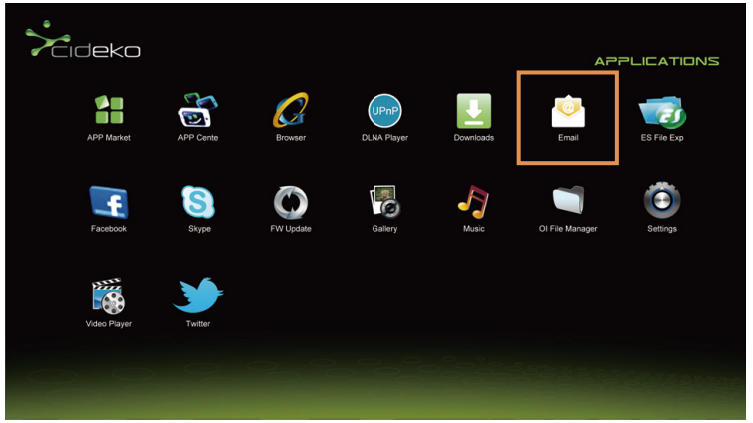
9.4.a. Please select “mnt” to install APKs



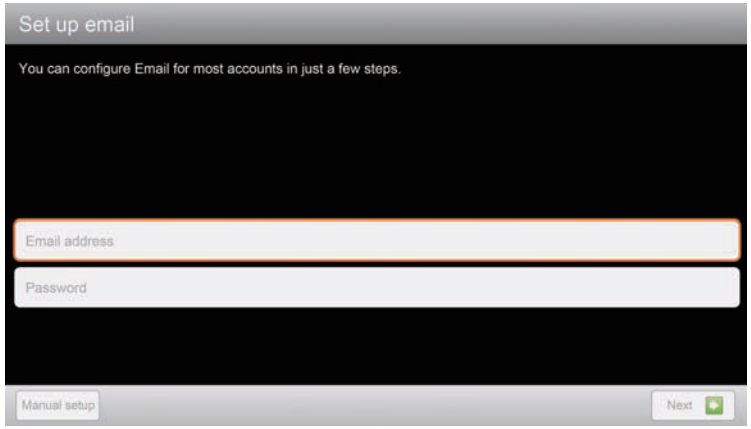
Note : Before you execute the “OI File Manager” function, you must put the APKs you want to installation into the USB drive or SD card. Then the USB drive or SD card into the Smart TV Box USB port or SD card reader.

9.5 E-mail

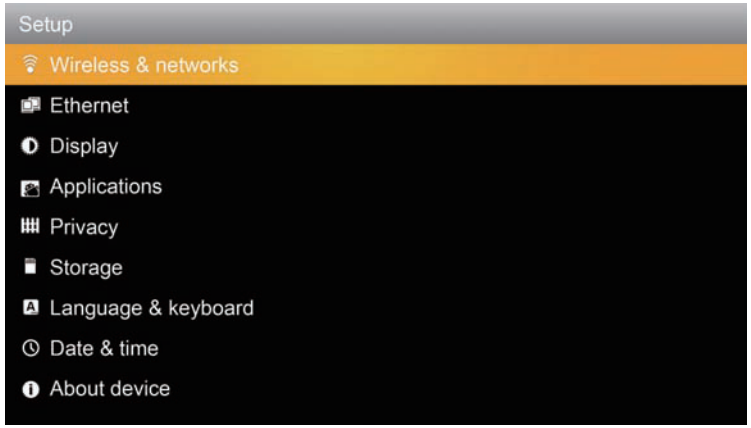
9.5.a.Select “ E-mail” function.



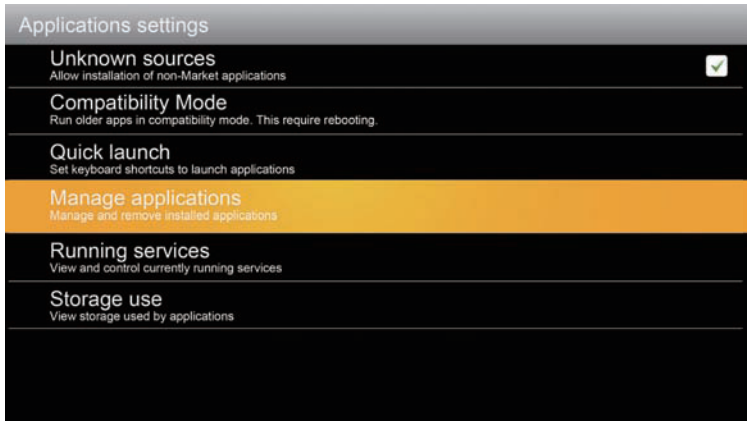
9.5.b.Under Gmail, you need to sign in with your Gmail address & password to receive E-mail.



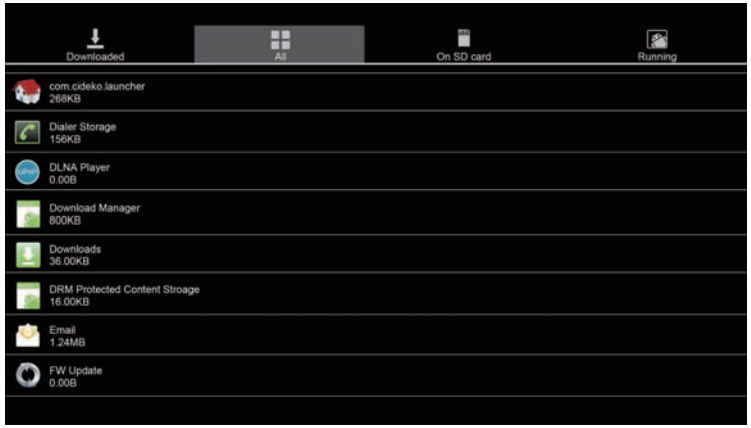
9.5.c. Enter Applications under Settings, remove the gmail Email address.



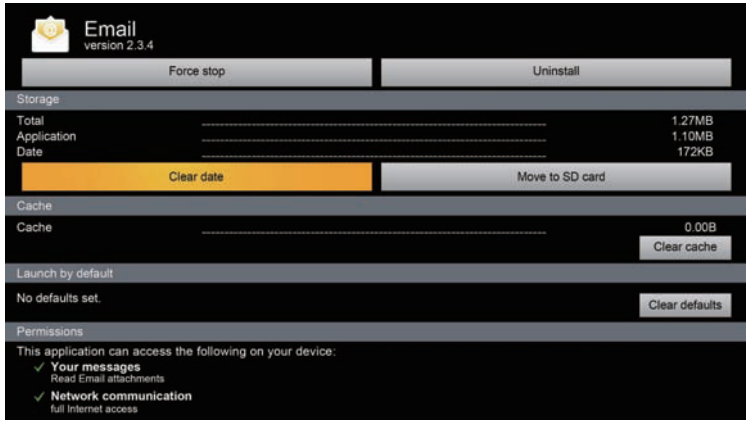
9.5.d. Select “Manage applications”.

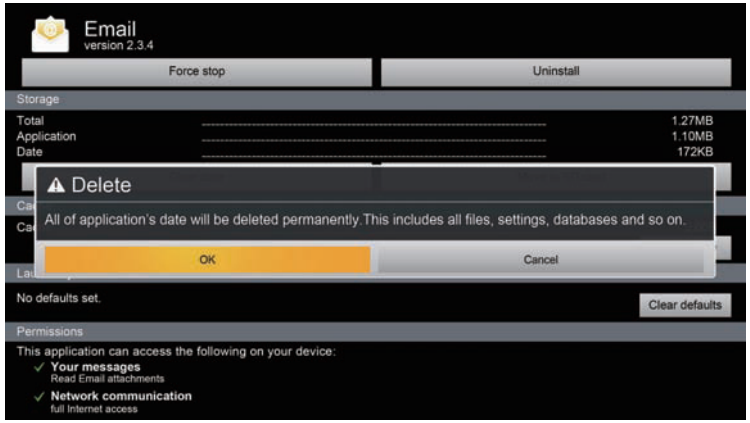


9.5.e. Select “All” and find the folder “Email”.



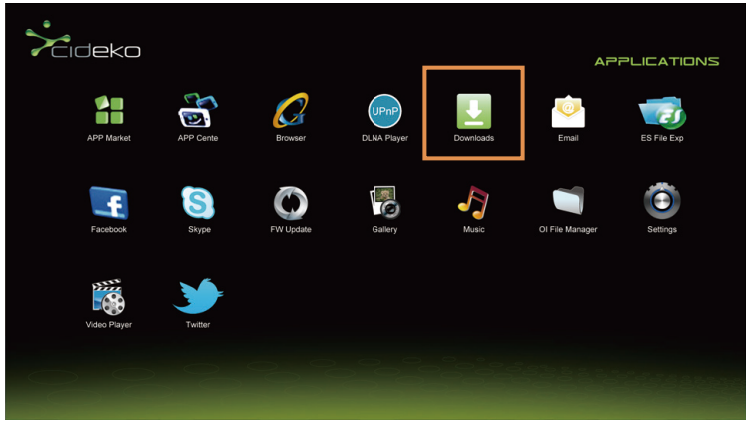
9.5.f. Select “clear data” to remove the gmail address.





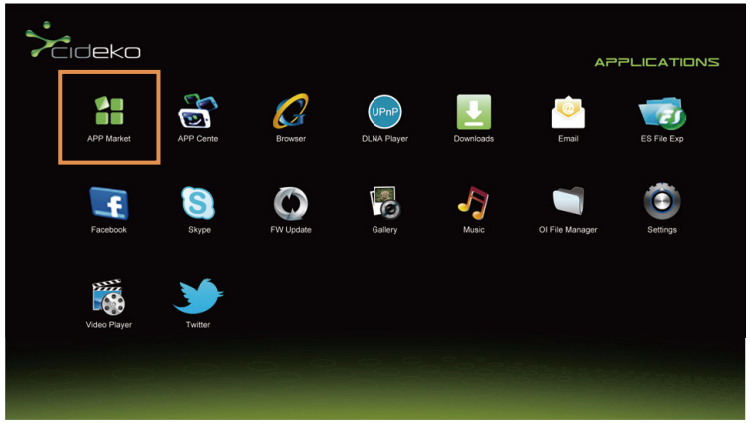
9.6 Downloads

9.6.a. Select “Downloads” function to see all the files you downloaded.

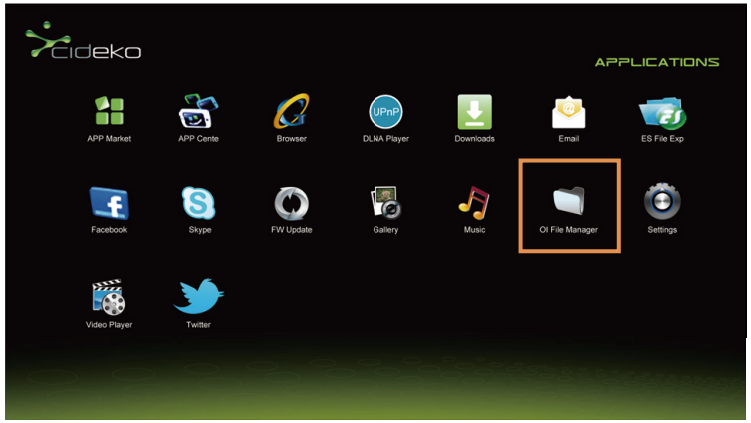


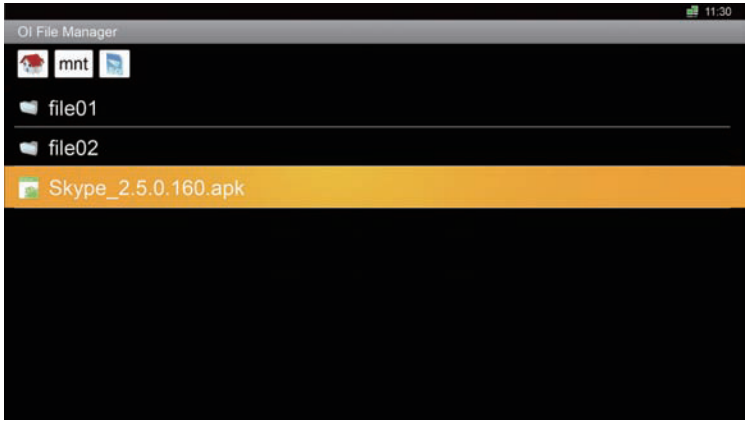
9.7 APKs Installation

9.7.a. Before installation, make sure you plug SD Card or USB device into slot.
9.7.b. Select “Application”.



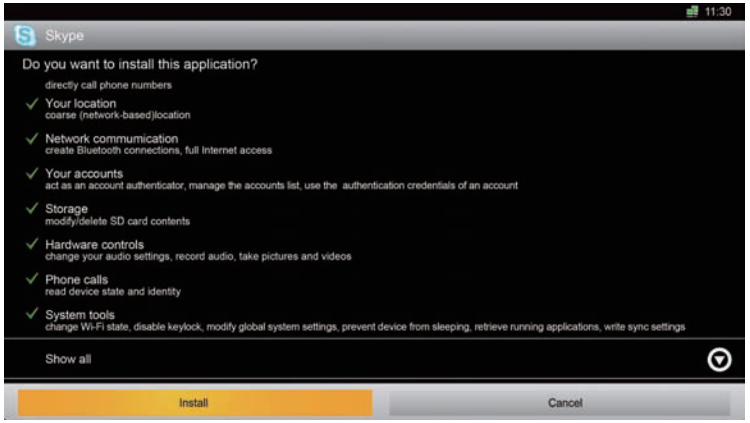
9.7.c. Enter “OI File Manager”.

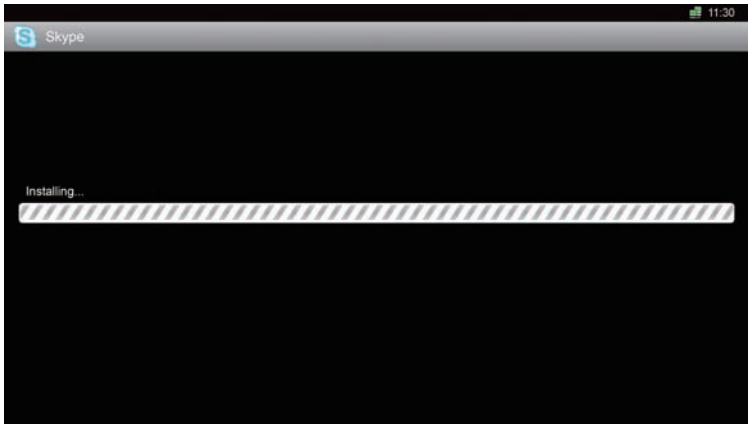




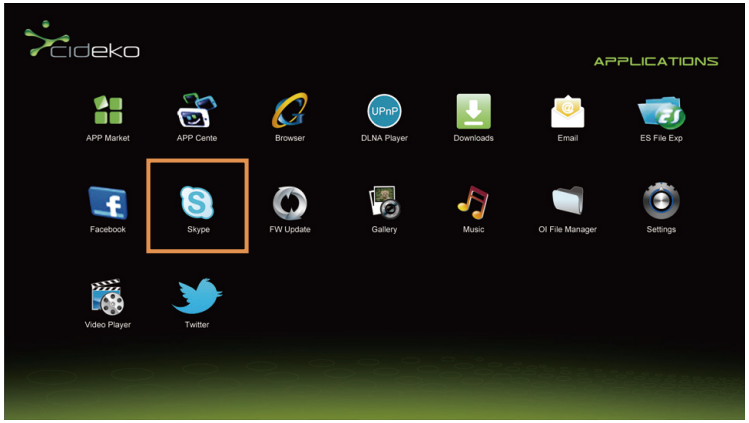
9.7.d. Select “mnt”.
Find out the APK file and click it to start its Installation.

9.7.e. Select “Install”.

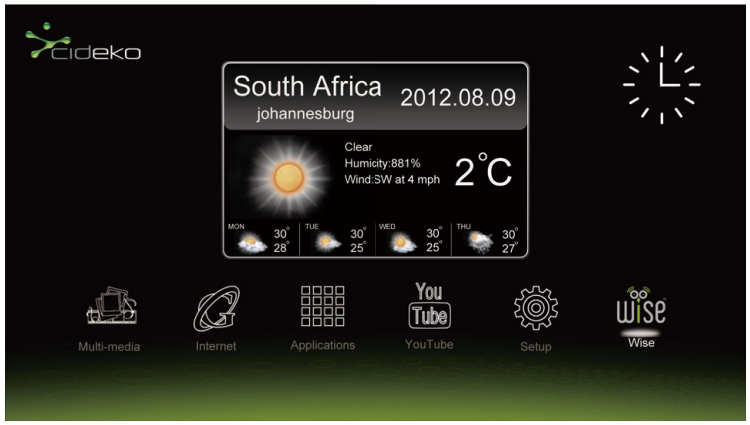

11:30
Skype
Do you want to install this application?
directly call phone numbers
Your location
coarse (network-based)location
Network communication
create Bluetooth connections, full Internet access
Your accounts
act as an account authenticator, manage the accounts list, use the authentication credentials of an account
Storage
modify/delete SD card contents
Hardware controls
change your audio settings, record audio, take pictures and videos
Phone calls
read device state and identity
System tools
change Wi-Fi state, disable keylock, modify global system settings, prevent device from sleeping, retrieve running applications, write sync settings
Show all
Install
Cancel



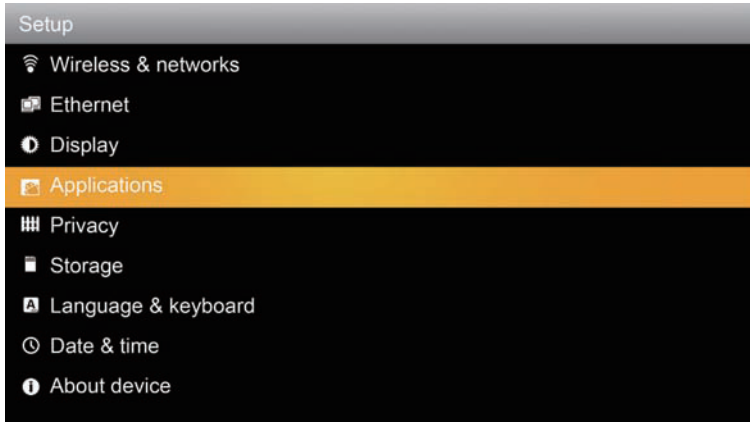
9.7.f. You could see icon of APK you installed on the list of Application.



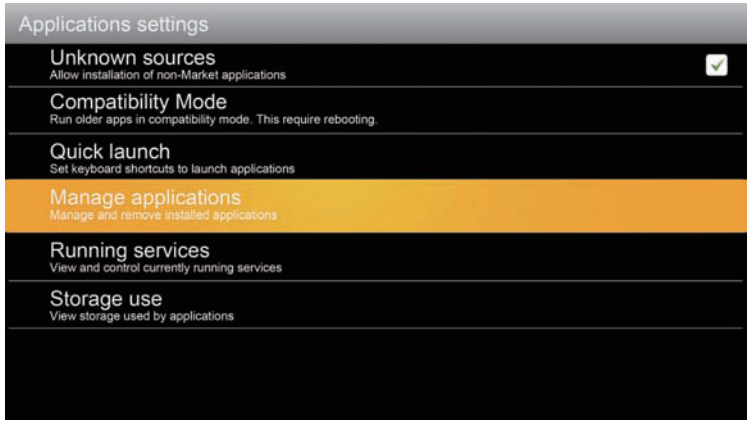
9.7.g. Check all APKs you installed, please enter “Setup”.



9.7.h. Select “Applications”.



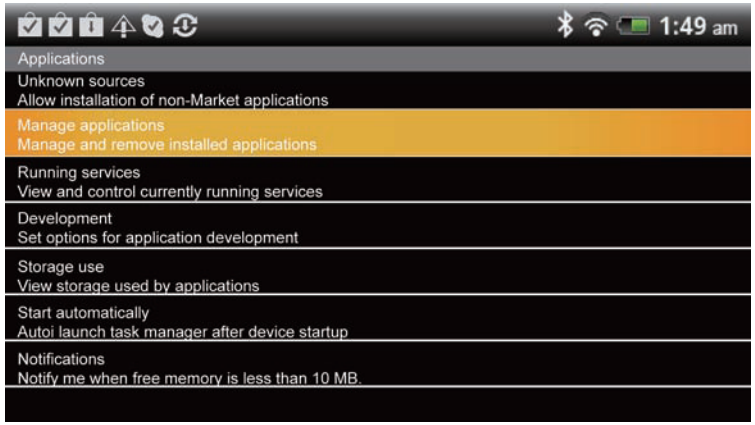
9.7.i. Enter “Manage applications”.



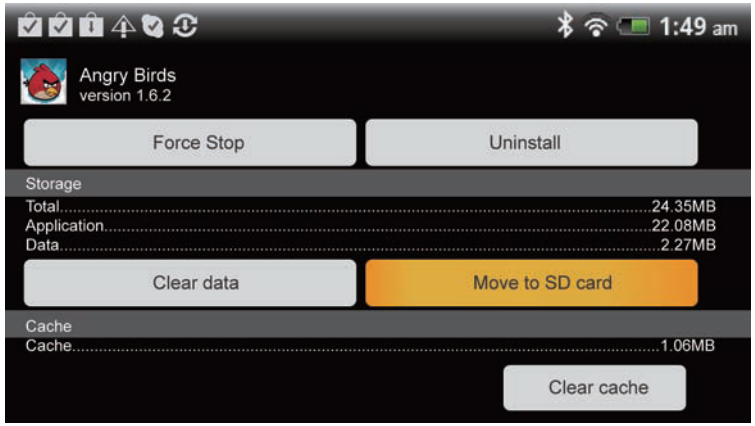
9.7.j. You could see all APKs installed here.

9.8 APK transmission

9.8.a. Enter settings, then select “Manage Applications”.

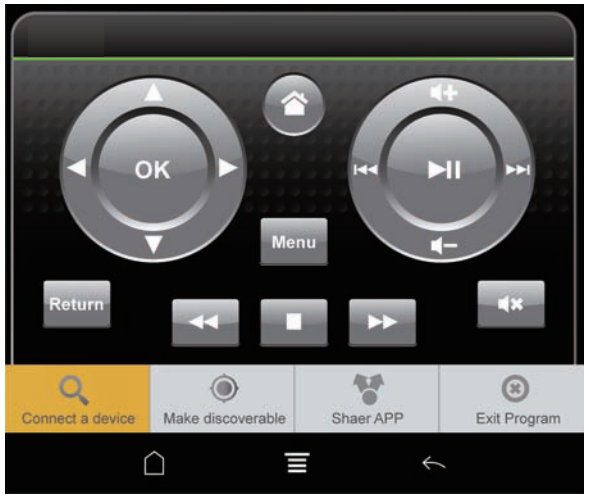


9.8.b Select “Move to SD card” to save APK files from Smartphone/tablet to SD card.

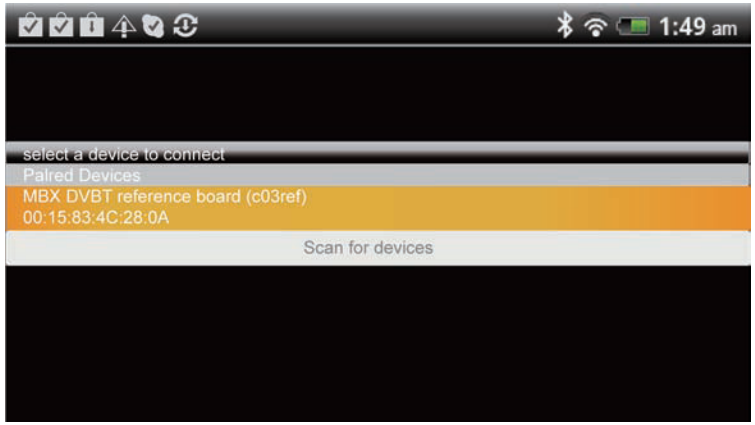


9.8.c Before pairing and transmitting, please make sure you have Bluetooth dongle (CSR Chip for optimal performance).
9.8.d Please pair Bluetooth between your Smartphone/tablet and simple box.
9.8.e Install “Bluetooth Control Client” APK from attached CD into Smartphone/table. Please refer to “9.7 APK Installation”.
9.8.f Open “Bluetooth Control Client” and touch and call out the function bar.

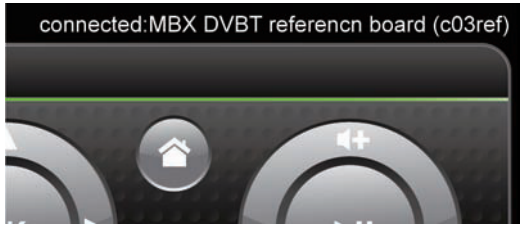
Select “connect a device” to connect Smartphone/tablet and Smart TV Box.



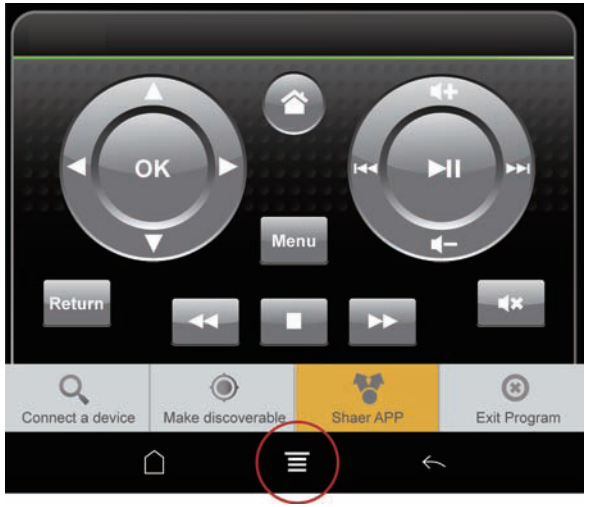
9.8.g Select a device to connect.



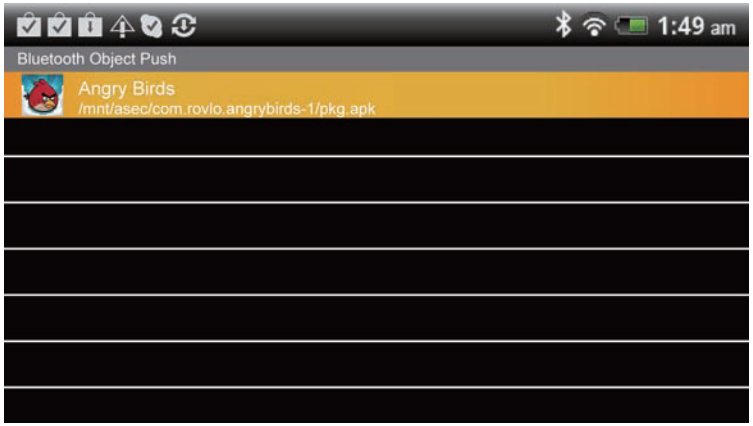
Then you could see “connected” on the right up side of Smartphone/ tablet screen.



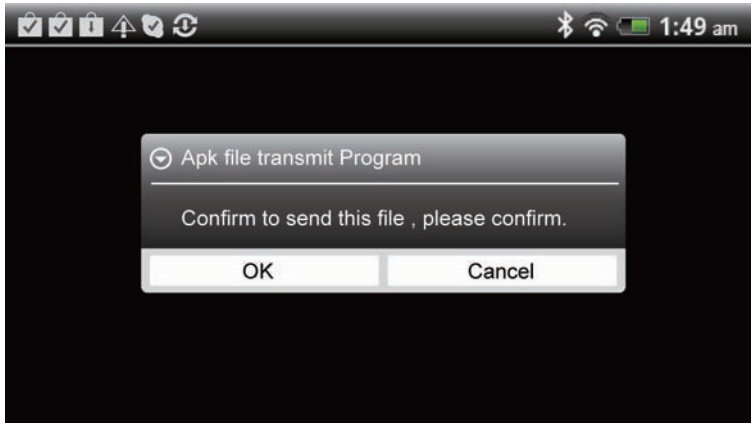
9.8.h Call out function bar and select “share app”.



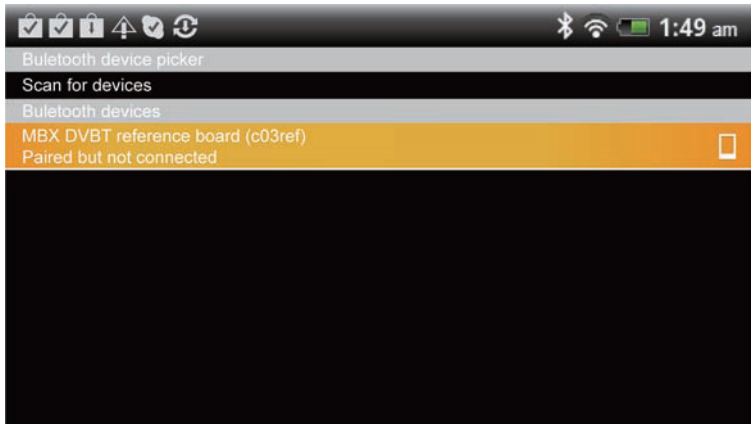
9.8.i Select APK to transmit to Smart TV Box.



Select “OK ” to submit the transmission.

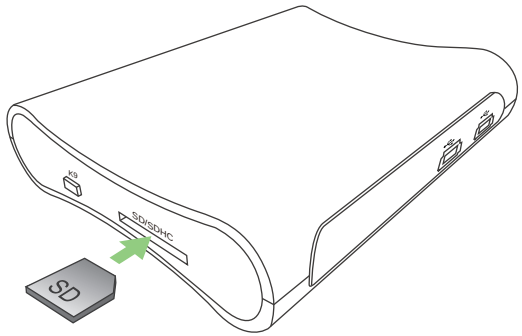


9.8.j Select device to transmit.

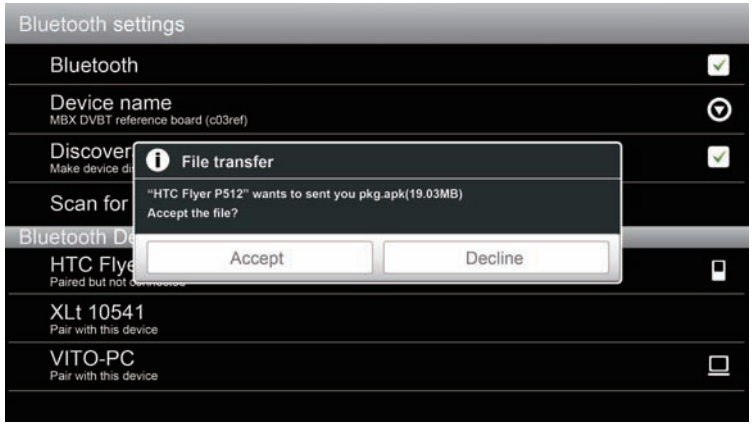


Smart TV Box

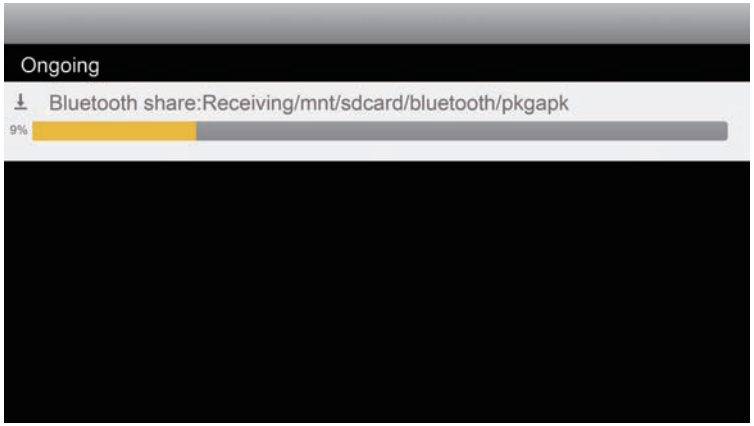
Before transmission, please make sure SD card is in the slot.



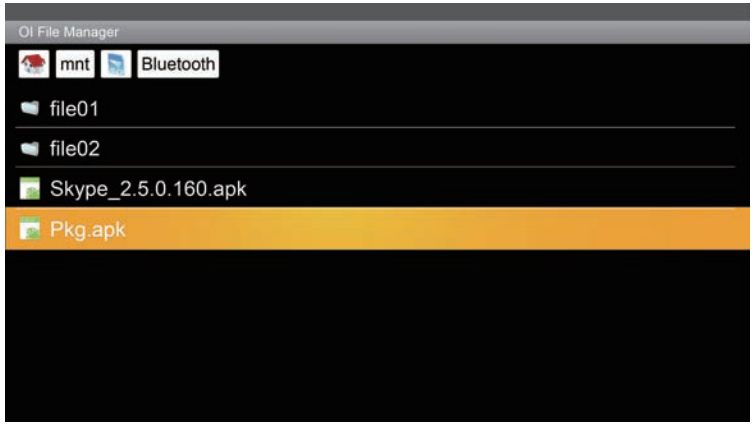
9.8.k Smart TV Box will receive a message from Smartphone/tablet.
Please select “Accept”



9.8.l Receiving APK.



9.8.m Enter “OI file Manager” and select “bluetooth" folder to install APK.



APK Installation, please refer to 9.7 APK Installation.

9.9 Use Smarphone/tablet to control Smart TV Box through Bluetooth .

9.9.a Pair and connect Bluetooth.

9.9.b Open “Bluetooth Control Client” and see the control panel.

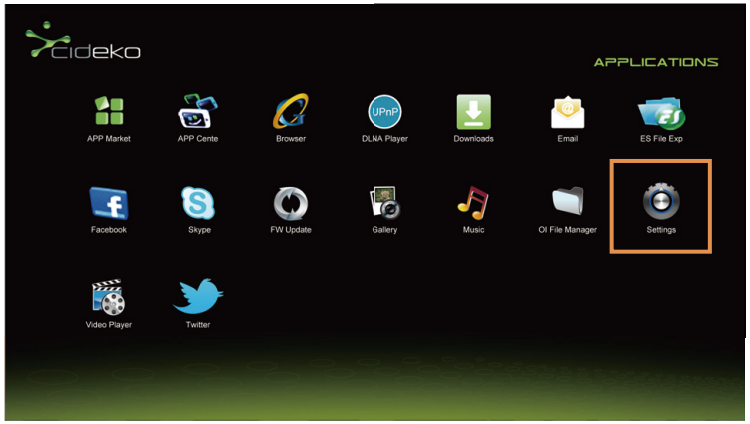
9.9.c Touch the rectangle button to call out the virtual keyboard.

9.9.d Use this panel to type words.

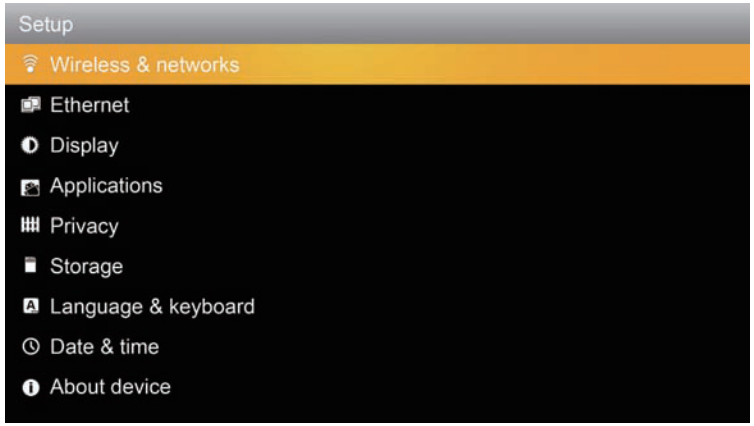
Chapter 10 Settings/ Setup

10.1 Select “Setup” in main menu or ”Settings” under Applications to setup.

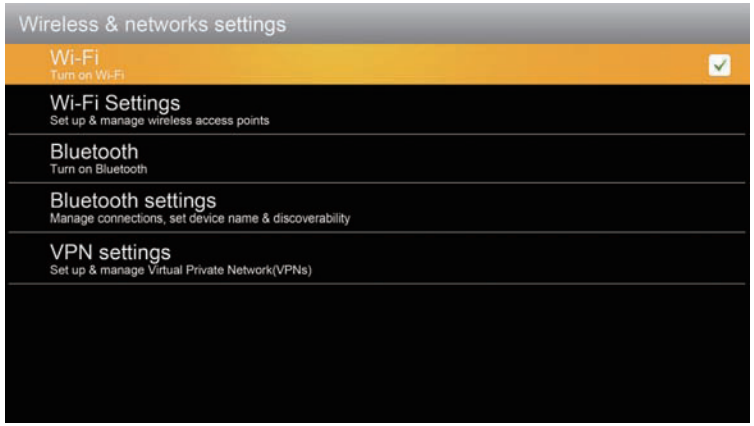
Or



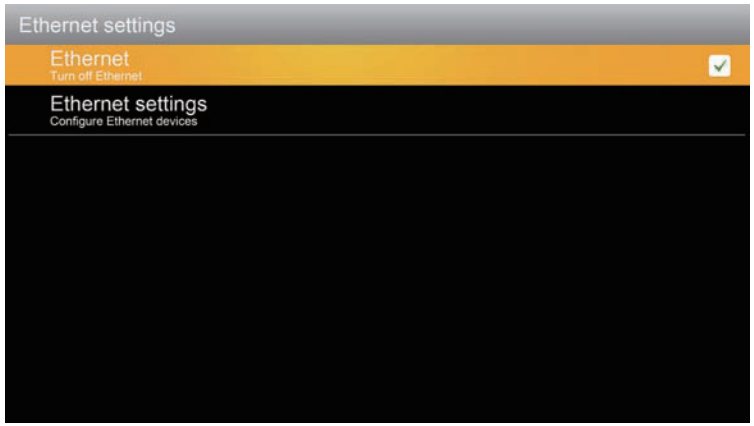
10.2 Then select “Wireless & Networks” to manage networks, such as Wi-Fi and Bluetooth.



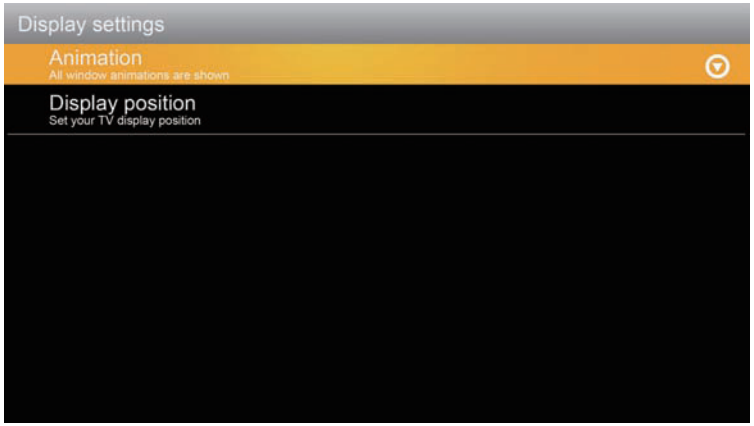
10.2.a “Check” to turn on Wi-Fi. Enter “Wi-Fi settings” to set up and connect to Internet.



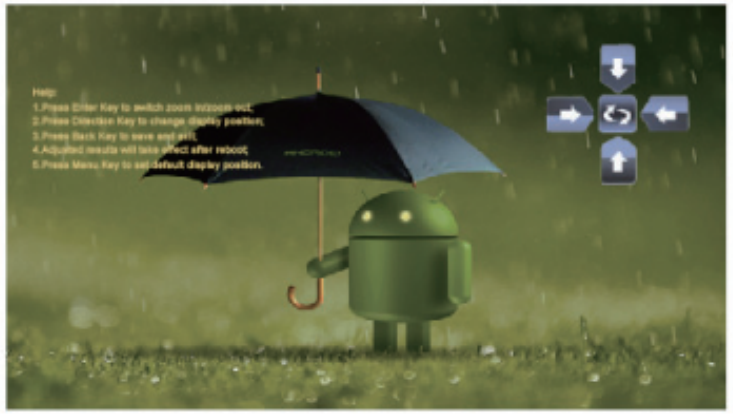
10.2.b. Ethernet



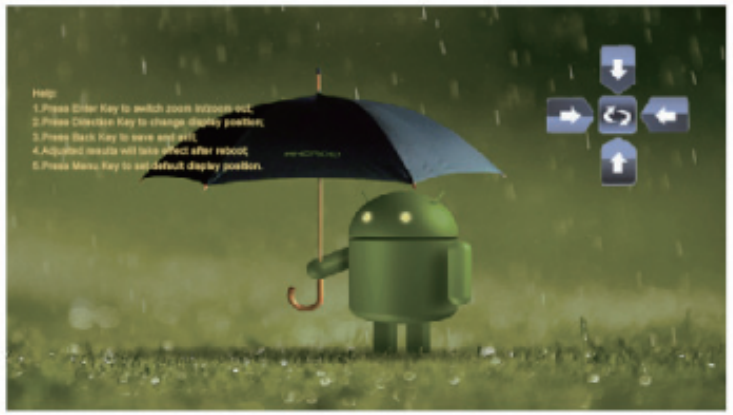
10.3 Display



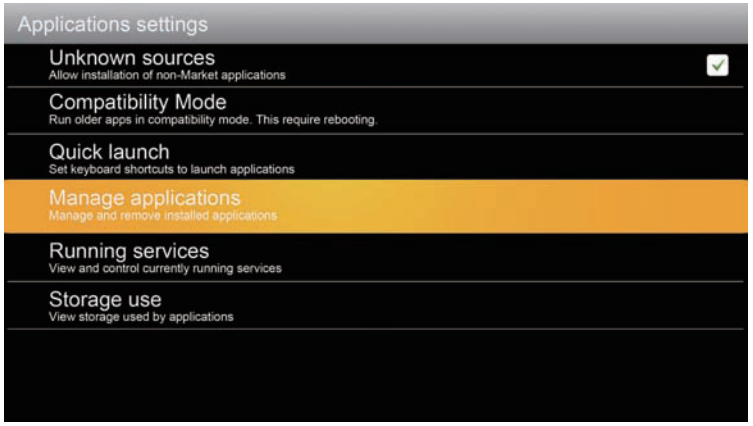
10.3.a. Display position: Zoom in / Zoom out to adjust and change display position.



10.3.b. Click “OK” to switch zoom in and zoom out function. There is a “white frame” to help you during adjustment. Use directional panel to adjust each direction.

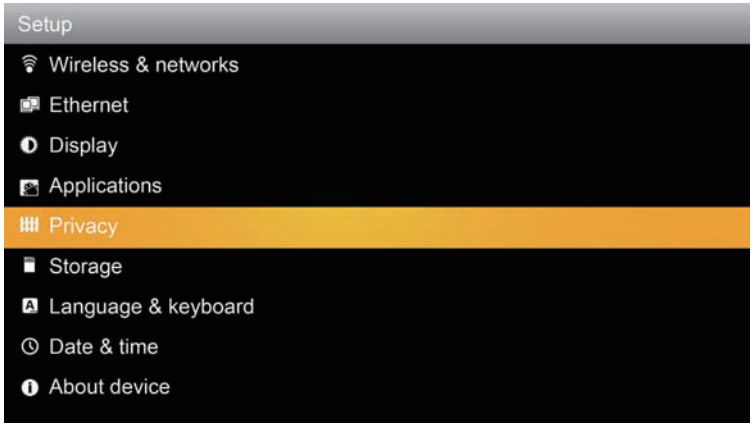


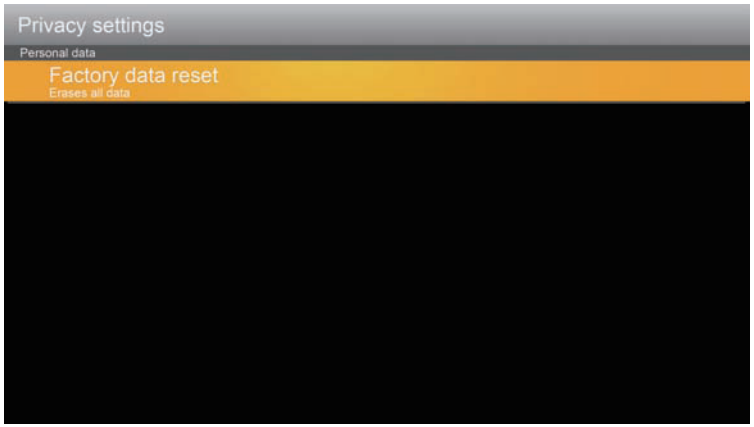
10.4 Applications:Setting Applications.
10.4.a. Remove apks: select “Manage applications”.



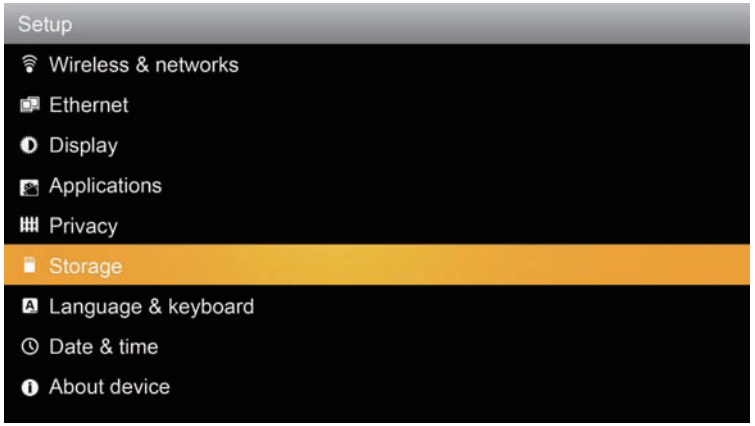
10.4.b. Select “uninstall” to remove it.

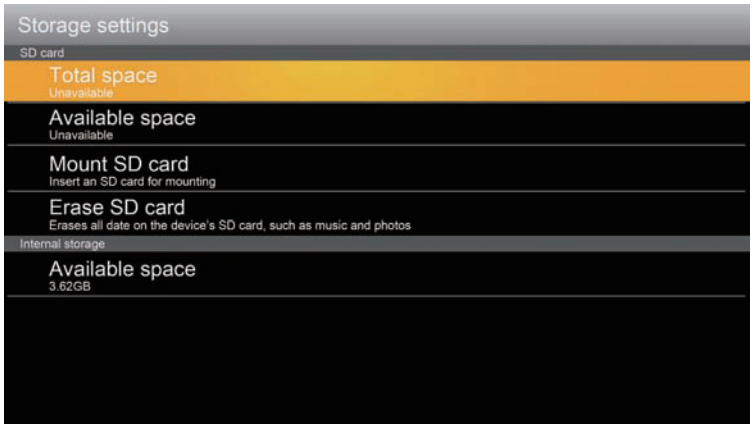
10.5 Select “Privacy” to restore factory data.





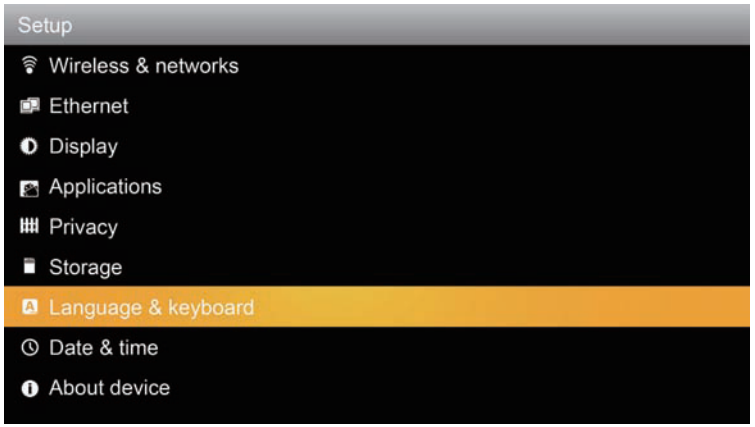
10.6 Select “Storage” to disable or view all storages.

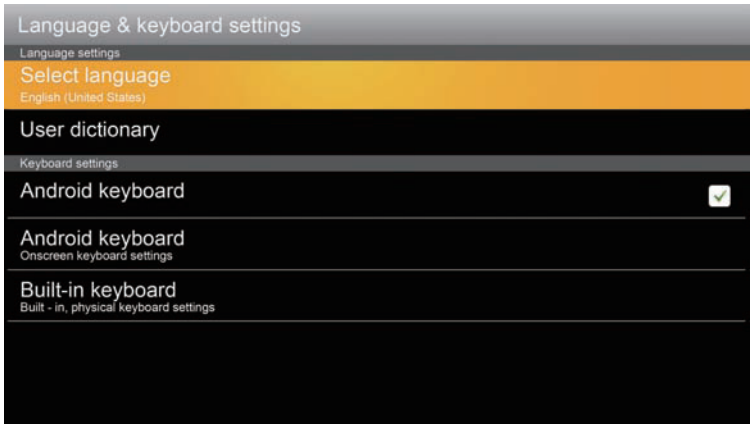




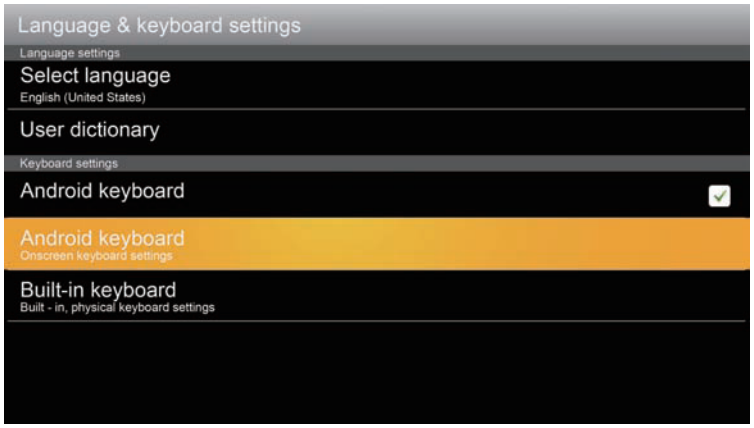
10.7 Language & keyboard setup.

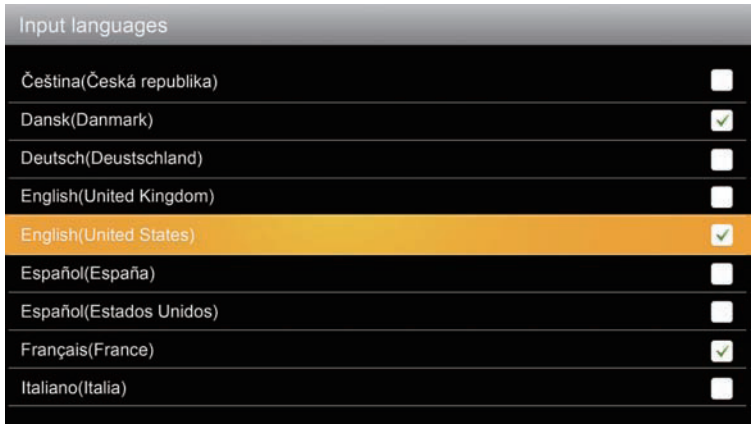
10.7.a. Select “Language & keyboard” to set local (language and region), text input and on-screen keyboard setting.



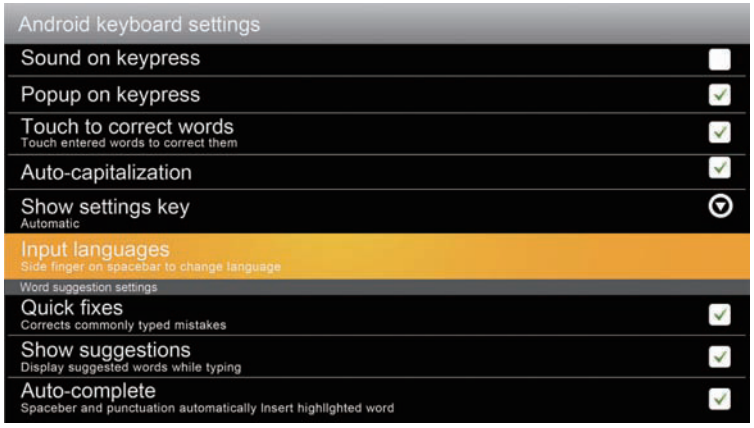


10.7.b. Select “Android keyboard” to set up multi-Input method.

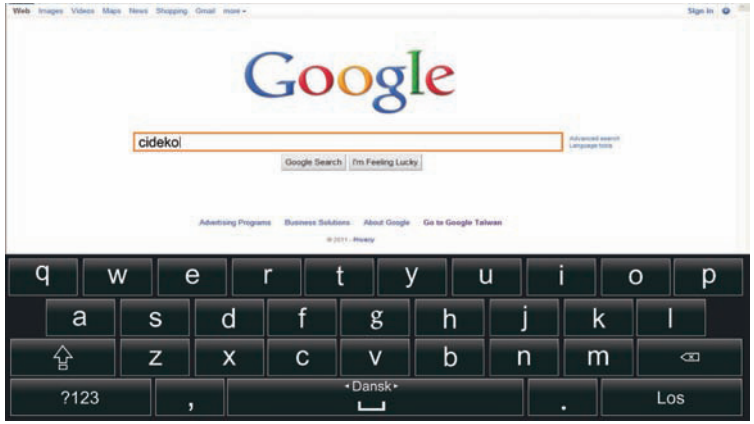




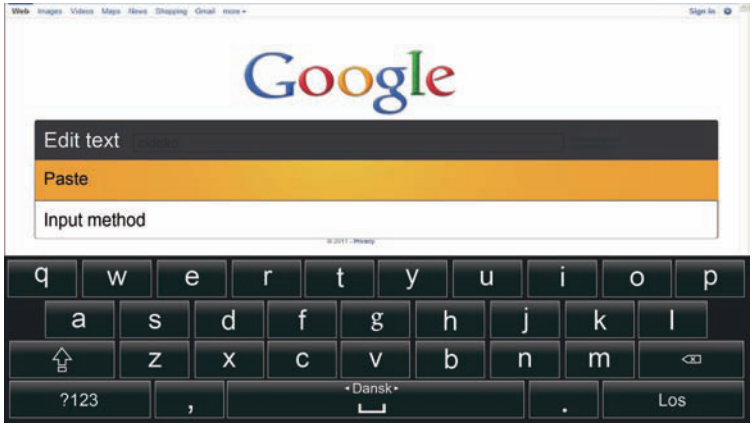
10.7.c. Select “Input languages” to choose various Input languages.



10.7.d. Input method switch (ONLY for AK03)



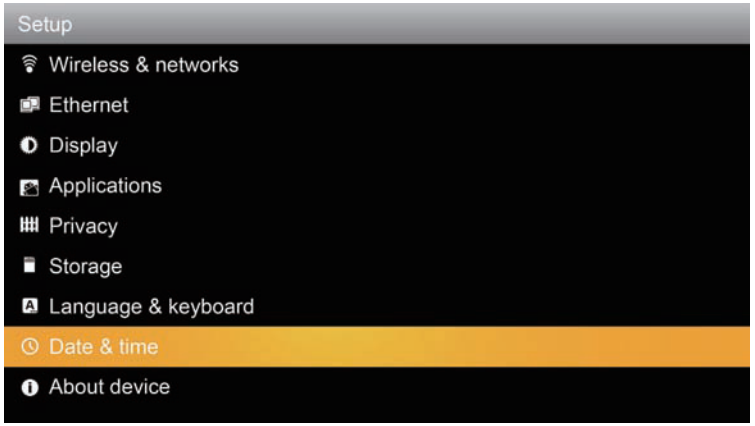
Press “mouse left click” once in the text entry area to call virtual keyboard or use Air Keyboard to type directly. Press “Esc” button to quit the virtual keyboard.

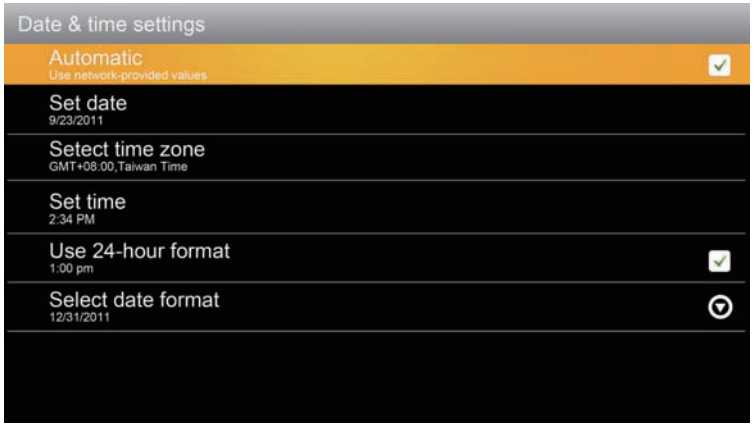


Press and hold the “mouse left click” in text entry area to select input method.

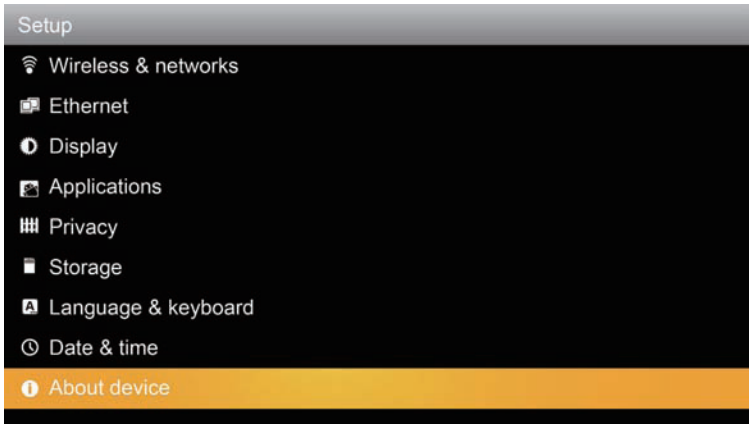
Press and hold the “mouse left click” on space bar and drag Air Keyboard left or right to switch input method selection.

10.8 Select “Date & time” to set date, time, time zone and formats.

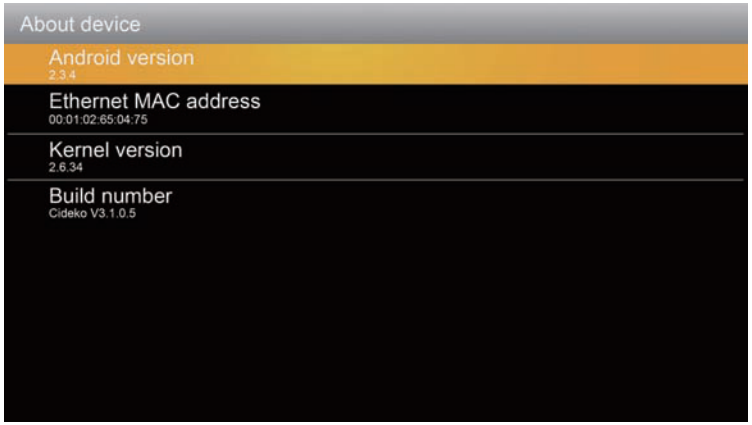




10.9 Select “About device” to view legal info, and software version.



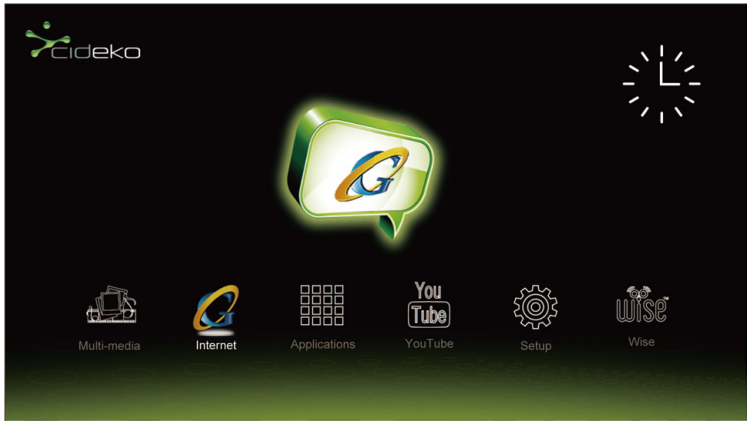
10.10 About device



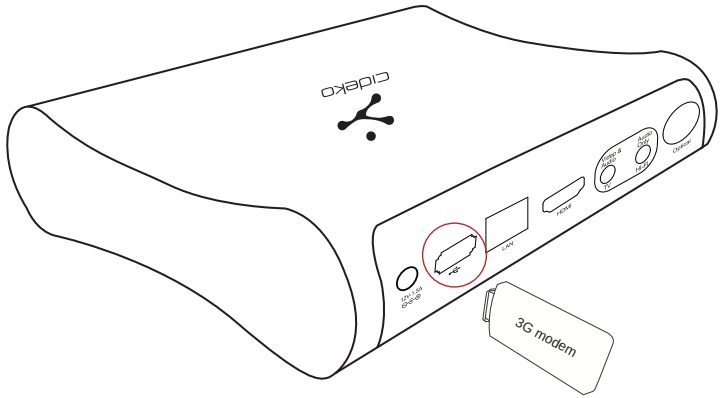
Chapter 11 3G USB Modem Network Setup

11a. Automatically connect to the Internet via a 3G USB Modem

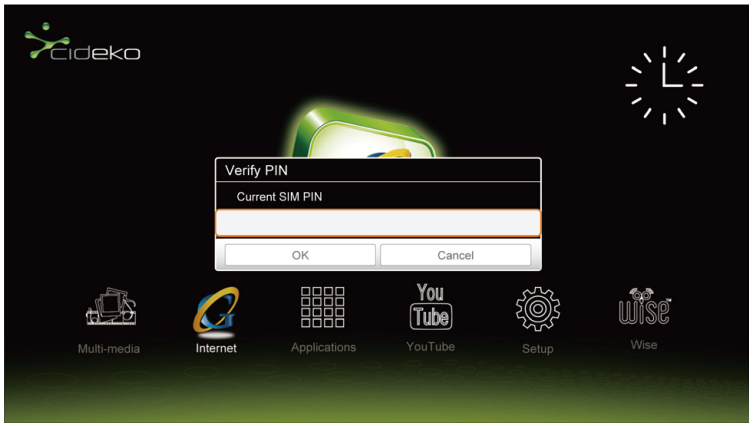
11a-1. Turn on the Smart TV Box and insert a 3G USB Modem into the USB port located on the back of the device.



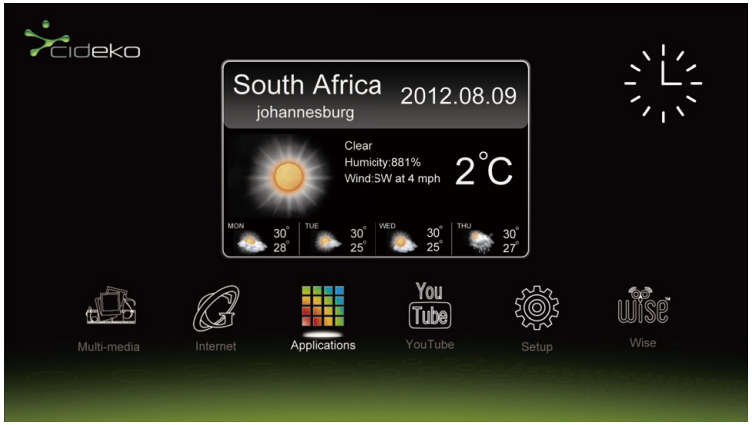
***Please note that the rear USB port is the only USB port that is compatible with a 3G USB Modem. It will not function properly if it is connected to the USB ports located at the front of the Smart TV Box.



11a-2. When the system detects the 3G USB Modem, a ‘Verify PIN’ window will appear automatically.



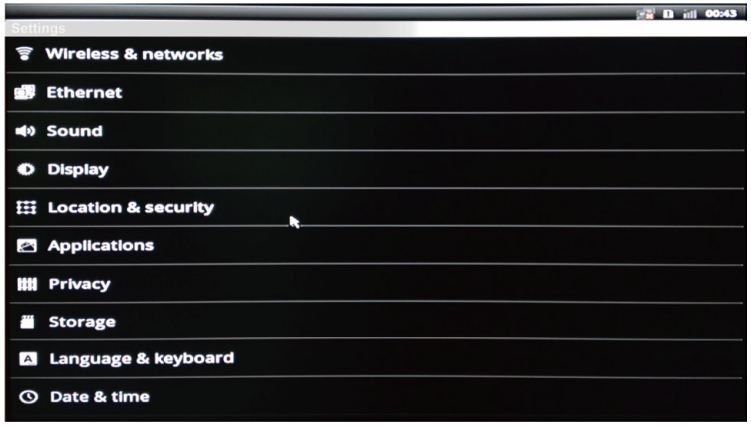
11a-3. Type in the SIM’s PIN correctly and click on ‘OK’ to connect to the Internet.



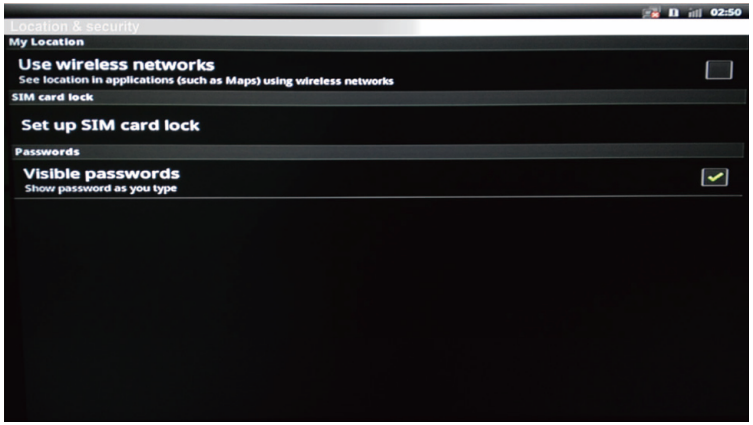
11b. If the ‘Verify PIN’ window does not appear automatically, go to ‘Setup’ and connect to the Internet manually.

11b-1. Click on ‘Setup’

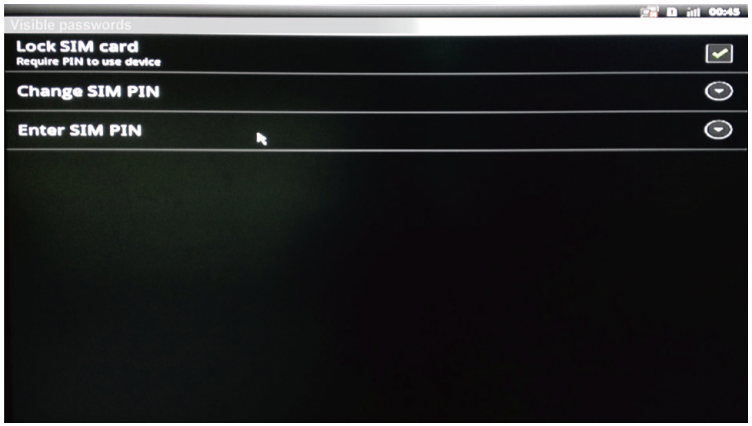
11b-2. Click on ‘Location & Security’



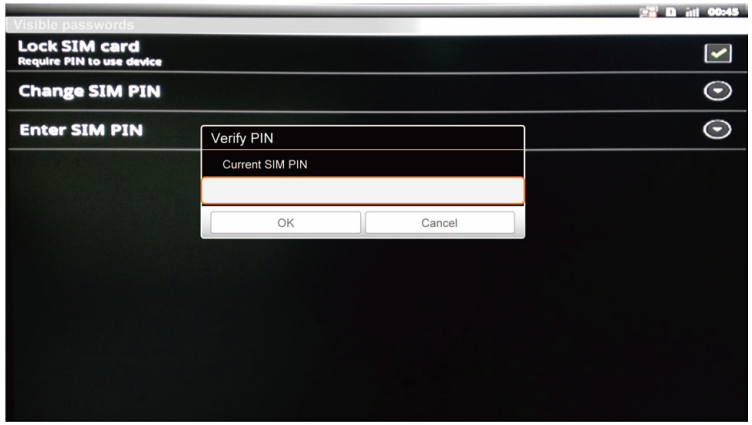
11b-3. Click on ‘Set up SIM card lock’



11b-4. Click on ‘Enter SIM PIN’



11b-5. The ‘Verify PIN’ window will appear



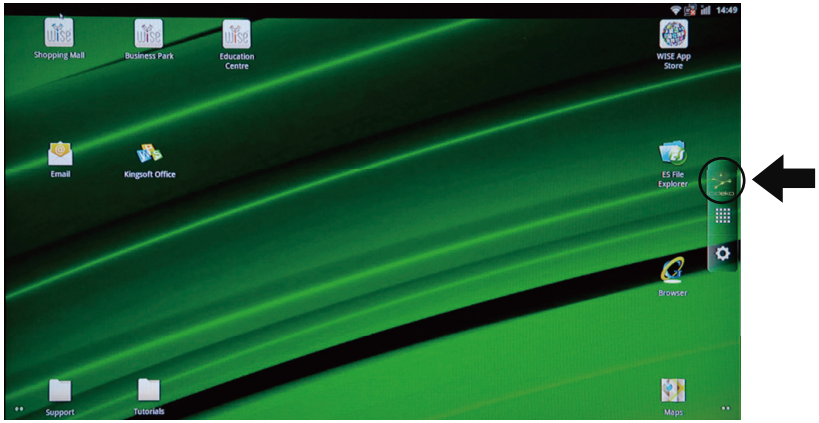
11b-6. Type in the SIM’s PIN correctly and click on ‘OK’ to connect to the Internet. The signal strength can be seen in the bottom right corner of the screen

*** List of compatible 3 G modem
ZTE MF633, MF637U, MF110 ; ZTE-T A355/A356 ;ZTE AD3812 & MG3732; ZTE MC8630; ZTE MC2700 & MC2716; ZTE MC2718; ZTE MC2816; ZTE MF210; ZTE MF226; ZTE AC580; LONGCHEER U6300/U6100; Vodafone (Huawei) K3770; Huawei E1750/E620/MU509; Huawei E220/E160;Huawei E1004; Huawei EM770J; Huawei EW770W; Huawei E1406; Huawei E1407; Huawei E140A;Huawei E140B; Huawei E173u, EC122; Huawei E367; Huawei E173; Huawei E1411; Huawei E1412;Huawei E1413; Huawei E1414; Huawei E1416; Huawei E1417; Huawei E1418; Huawei E1419;Huawei E141A; Huawei E141B; Huawei E141E; Huawei E1420; Huawei E1422; Huawei E1427;Huawei E1428; Huawei E1429; Huawei E142A; Huawei E142B; Huawei E1433; Huawei E1434;Huawei E1436; Huawei E1438; Huawei E1439; Huawei E143A; Huawei E143B; Huawei E143E;Huawei E143F; Huawei E1448; Huawei E144A; Huawei E144B; Huawei E144C; Huawei E144D;Huawei E153; Huawei E353; Huawei K3765; Huawei E15FF; Huawei E173s; Huawei ET188;Huawei E 1820; ruisibo WH700G; alcatel X220D; LINKTOP ; ST-Ericsson TD CMCC Modem; A-LINK 3GU; ThinkWill MI900

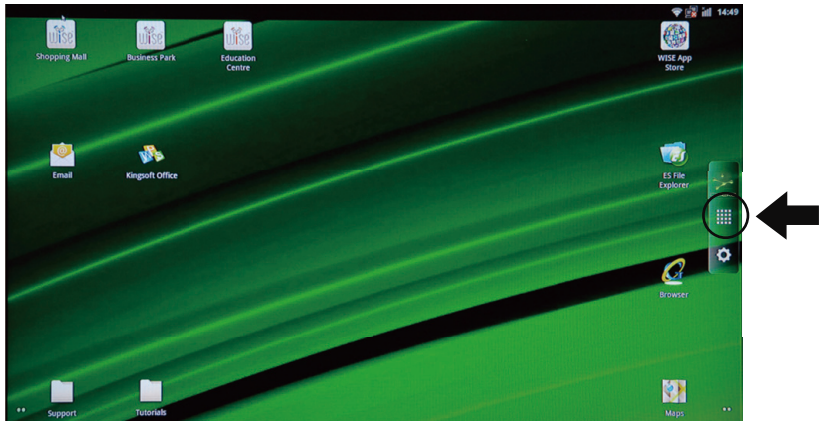
Chapter 12 Wise Launcher

12.1 Select “Wise” to go into Wise Launcher

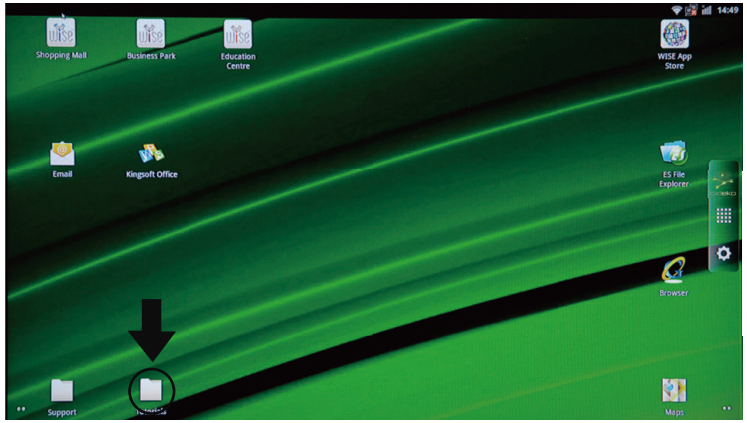
12.2 After going into Wise Launcher, select Cideko logo “ ” to go back to Cideko Launcher.



12.3 Double click on “ ” for Wise apps



12.4 For more info of Wise Launcher, please refer to the manual “Wise_Experience_Manual” in “Tutorials” folder.

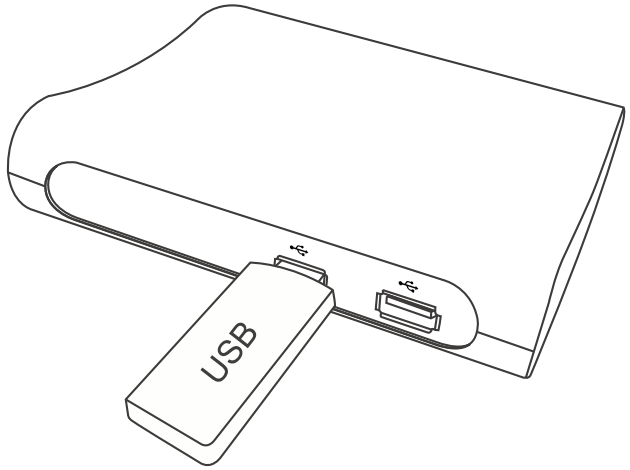


Chapter 13 Troubleshooting

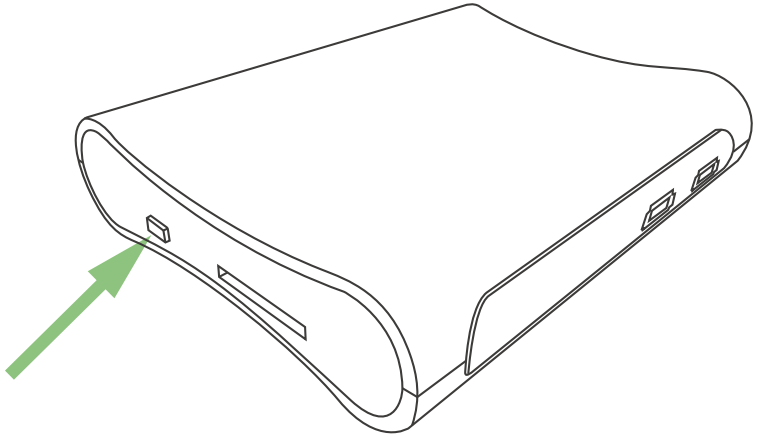
If Smart TV Box does not work properly, when it goes to shut down and you can not boot it up. Please follow these troubleshooting methods.

1) Please visit Cideko website, **www.cideko.com** to have the latest firmware and save it to the root divectory of your SD card / USB device.

2) Please insert SD card to SD card slot or USB device to USB slot of the box.



3) Please press the button, “ K9 ” from left side of the box without releasing.



4) Please plug in the power of the box.